

PAY PARKING FREQUENTLY ASKED QUESTIONS:

Hours of Operation:

Monday to Saturday – 8:00 am to 6:00 pm
Sunday & Holidays – Noon to 6:00 pm

How do I pay?

Payment can be made by Visa, Master Card, Amex or cash.

Who do I contact if I have a problem with the Pay Station?

Parking Services: 604-519-2010 during the hours of 8:30 am to 4:30 pm, Monday to Friday.
After 4:30 pm, please call during the next business day.

What are the rates?

\$1.10/hour with a minimum charge of \$0.55 or a minimum cash payment of \$0.25.

What is the charge for Handicapped Parking?

Same rate as above.

Can I re-meter in the same block?

No.

How long can I park?

2 hours. There is a prepay option of up to 2 hours prior to the start of pay parking.

If I park at 11:00 am on Sunday and put money in the meter, when does it start?

The pay parking starts at 12:00 am on Sunday. The first hour (11:00 am to 12:00 noon) would be at no charge. If paying for two hours at 11:00 am, the 2 hour limit would start at 12:00 noon and a parker could park until 2:00 pm.

What if the machine does not work?

Try again. You will not be charged until a receipt is issued. If it still does not work, proceed to the next pay station. There are seven (7) machines in the area.

For more information go to www.newwestcity.ca or call 604-519-2010,