

# Access & Inclusion SERVICES





## Access & Inclusion

New Westminster's Parks and Recreation Access and Inclusion program aims to enable as many people in our community to participate in our programs as possible. We do this by removing barriers to participation in our programs and facilities, offering financial assistance for those in need, and consistently providing low-cost activities.

### Financial Assistance

New Westminster residents can receive a 50% discount on eligible registered programs, Active 10 Visit, and Active 30 Day memberships.

### To Apply:

Present the following documentation to any recreation facility customer services staff representative:

1. Parks and Recreation Financial Assistance Referral Form completed by any social service, school or government agency staff member OR proof that the household income is below \$50,000 using a Canada Revenue Agency Tax Assessment or Child Benefit Notice dated within the past 12 months;
2. Proof of New Westminster residency dated within the past three months (e.g. a utility bill).

With the correct and complete information, you will be approved immediately. Each household members (two adults and dependents) will be granted \$1,000 non-transferable credits that have an expiry date. The credits, attached to your Parks and Recreation customer account, can be used to reduce eligible services fees by up to 50%. Registered Programs do not include private lessons. In general, you can re-apply for financial assistance two months prior to your expiry date if you have run out of credits.

### Questions?

Parks and Recreation Access & Inclusion Policy and Program: [newwestcity.ca/access](http://newwestcity.ca/access)  
Facilities & Hours of Operation: [newwestcity.ca/parks-and-recreation/facilities](http://newwestcity.ca/parks-and-recreation/facilities)

# Financial Assistance Referral Form

This New Westminster resident, and applicable household family members, are experiencing financial limitations and the agency below is endorsing their access to the Parks and Recreation Financial Assistance Program.

## Client Information

Full Name	
Date of Birth (YYYY/MM/DD)	
Address	, New Westminister, BC
Phone Number	
Email	

## Additional Eligible Family Members (Dependents under 18 and one additional adult.)

Full Name	Date of Birth (YYYY/MM/DD)

## Social Service Agency Referral Information

Referring Person	
Referring Person Title	
Agency Name	
Agency Phone Number	
Agency Address	
Date	
Email	

### FOR STAFF:

- Proof of New Westminister residency dated within 3 months.
- Proof of household income as alternative to social service agency referral.

## Referral Form Submission Process

To apply, bring this completed form and proof of New Westminister residency to any recreation facility during regular customer service front desk operating hours. Purchase of discounted services is available immediately upon application completion by staff.

## Questions?

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## Inclusion Support Offerings

### Access Tickets

Support for residents in the care of New Westminster social service agencies through a 50% discount on admission fees. These tickets are sold to agencies, not individuals.

### Support Person (Aquatics)

Customers unable to independently participate in admission based programs may be accompanied by a Support Person. The customer is required to pay the applicable admission fee but the support person is granted free admission. The support person must actively assist and not participate independently. Eligibility is determined by an Aquatics Supervisor.

### Support Person (Non-Aquatics)

Parks and Recreation works with community partners to match funding, staff or volunteers to help customers that need support to participate in our services. Despite our best efforts, we cannot accommodate all needs or requests due to limitations on equipment, training or funding. Please direct your questions and needs to the service programmer by calling the recreation facility

Support opportunities based on resources and grants, may include a Participant Assistant for resident customers for:

- a one week summer day camp.
- up to two weeks of half day summer camps.
- and a registered program offered anytime.

### Try It!

Each season we offer new opportunities at our \$2.00 Try It! rate. Try-It offerings change seasonally and the reduced fee applies to everyone. [newwestcity.ca/try-it](http://newwestcity.ca/try-it)

### Contact Information

Canada Games Pool & Fitness Centre	65 East Sixth Avenue	604.526.4281
Centennial Community Centre	65 East Sixth Avenue	604.777.5100
Queen's Park Sportsplex	First Street & Third Avenue	604.777.5121
Moody Park Arena	701 Eighth Avenue	604.525.5301
Queensborough Community Centre	920 Ewen Avenue	604.525.7388