


Prepared by:
G.O
Reviewed & Approved by:


**CORPORATION OF THE CITY OF NEW WESTMINSTER**

**WATERWORKS REGULATION BYLAW NO. 7631, 2013**

**EFFECTIVE DATE: January 1, 2014**

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# **CORPORATION OF THE CITY OF NEW WESTMINSTER**

## **BYLAW NO. 7631, 2013**

A Bylaw to regulate the City of New Westminster's water distribution system.

WHEREAS the City of New Westminster has established and operates a water system pursuant to its powers under the Community Charter, S.B.C. 2003, c. 26, for the purpose of providing water to the residents, institutions, commercial and industrial users, and all other consumers in the City;

AND WHEREAS the City Council of the City of New Westminster deems it necessary to set the rates, fees, charges and terms and conditions under which water may be supplied, protected and used;

NOW THEREFORE the City Council of the City of New Westminster, in open meeting assembled, ENACTS AS FOLLOWS:

### **PART 1 - INTRODUCTION**

1. This Bylaw shall be cited for all purposes as "New Westminster Waterworks Bylaw No. 7631, 2013".

### **PART 2 - DEFINITIONS**

2. In this bylaw:

"APARTMENT HOUSE" means any building, or portion thereof, which is designed to contain or which does contain three or more dwelling units.

"BACKFLOW" means a flowing back or reversal of the normal direction of flow.

"BACKFLOW PREVENTER" means a device or method that is designed to prevent backflow.

"BYLAW NOTICE ENFORCEMENT BYLAW" means the City's Bylaw Notice Enforcement Bylaw No.7553, 2013 as amended from time to time

"CITY" means City of New Westminster.

"CONSUMER" includes the owner and occupier of any premises to which water is supplied or made available from any of the Works.

"COUNCIL" means the Council of the City.

"CROSS CONNECTION" means any actual or potential physical connection between the waterworks system or any potable water system connected to the waterworks system and any auxiliary water source or pipe, vessel, machine or other source that may contain a non-potable fluid or other contaminants, such that it is possible to enter the waterworks system or any potable water system due to backflow.

"CURB STOP" means the City-owned valve on a service pipe located on a City street or lane or right-of-way or within an easement at or near the consumer's property line, or easement line.

"DESIGN CRITERIA AND SUPPLEMENTARY SPECIFICATIONS" means the City's Design Criteria and Supplementary Specifications under the Subdivision and Development Control Bylaw No.7142, 2007 as amended from time to time

"DUPLEX HOUSE AND ROW HOUSE" means any building containing two Dwelling Units, neither of which is a Secondary Suite.

"DWELLING UNIT" means one or more self-contained set of rooms containing cooking equipment and at least one bathroom and which is used or intended to be used for living and sleeping purposes.

"FIRE SERVICE" means that part of Service that has been installed solely for the purpose of supplying water for firefighting.

"FEES AND RATES BYLAW" shall mean the City's Fees & Rates Bylaw No.7553, 2013 as amended from time to time.

"DIRECTOR OF ENGINEERING SERVICES" means the Director of Engineering Services for the City and shall include his or her duly appointed assistants and representatives.

"DIRECTOR OF FINANCE" means the Director of Finance or his or her duly appointed assistants and representatives.

"METERED SERVICE" means a service having attached to it a water meter or other measuring device for determining the quantity of water used or supplied through the service.

"OWNER" has the same meaning as in the *Community Charter*, S.B.C. 2003, c. 26.

"PARCEL" means any lot, block, or other area in which real property is held or into which real property is subdivided.

"PERSON" includes a corporation, partnership or party, and the personal or other legal representatives of a person to whom the context can apply according to law.

"SERVICE" means the supply of water from the Works to any person or parcel and includes all pipes, taps, valves, connections, water meters, backflow preventer and other appurtenances necessary to or actually used for the purpose or protection of the supply.

"SERVICE CONNECTION" means the connecting pipe and appurtenances between any water main and the property line of the premises receiving the Service and shall include the necessary City valves and water meters.

"SECONDARY SUITE" has the same meaning as in the "New Westminster Zoning Bylaw No. 2001, 6680".

"SINGLE FAMILY DWELLING" means a building used for residential purposes that consists of one dwelling unit and may also contain a Secondary Suite.

"WATERWORKS", "WATERWORKS SYSTEM" OR "WORKS" means all waterworks and all appurtenances thereto, including water mains, service connections, pumping stations, wells, water storage facilities and treatment plants, and owned, controlled, maintained and operated by the City or by agreement between the City and others.

### **PART 3 – GENERAL PROVISIONS AND PROHIBITIONS**

3. All attached schedules are an integral part of this bylaw.

#### **No Obligation to Provide Service**

4. Nothing in this bylaw obliges the City to supply water to any person or to enter into an agreement for water supply to persons, properties or areas in the outside localities adjacent to the City.

#### **Purpose of the Water Service**

5. Water supplied by the City is for domestic, industrial, commercial and firefighting purposes. The use of water supplied by the City may be restricted by the "Water Shortage Response Bylaw No. 2004, 6948" as amended from time to time.

#### **City Not Liable for Failure of the Water Supply**

6. It is a condition of every agreement with the City for the supply of water that:
  - (a) the City shall not be liable for the failure of the water supply in consequence of any accident or damage to the Works, or for excessive

pressure or lack of pressure, or any temporary stoppage on account of alterations or repairs, whether the failure arises from the negligence of any person in the employ of the City or any other person or through natural deterioration or obsolescence of the City's system, or otherwise;

- (b) the City does not guarantee pressure or continuous supply of water, nor does it accept responsibility at any time for the maintenance of pressure or for any increase or decrease in pressure;
  - (c) the City, its officers, employees and agents shall not be liable for in any reason in relation to the cessation in whole or in part of water pressure or water supply, or changes in operating pressures, or by reason of the water containing sediments, deposits, or other foreign matter; and
  - (d) in instances where steam or hot water boilers or other equipment is fed with water by pressure direct from the City water mains the City shall not be liable for any injury or damage which may result from such pressure or from lack of such pressure.
7. Consumers who depend on a continuous and uninterrupted supply of water or have processes or equipment that require particularly clear or pure water shall provide on the parcel and at their cost, such emergency storage, over-size piping, pumps, tanks, filters, means of water treatment, pressure regulators, check valves, additional service pipes, or other means for a continuous and adequate supply of water suitable to their requirements.
  8. In the event of the failure or stoppage continuing for more than five consecutive days, an equitable reduction shall be made on all flat rate charges for service affected by the failure or stoppage.
  9. The City may, at any time and without notice, change operating conditions of a service or service connection for the purposes of making repairs, extensions, alterations or improvements, or for any other reason, and to increase or reduce pressure at any time.

#### **No Unauthorized Work on the Service Connection**

10. No work of any kind connected with the service connection, either for the laying of new, or repairing of existing service connections shall be permitted within road rights-of-way or statutory rights-of-way by any person other than an employee or agent of the City and no person shall make any connection to the waterworks system whatsoever without permission in writing from the Director of Engineering Services.

### **Interference with Water Service**

11. No person shall interfere in any manner with the service connection or make any addition or alteration in or about or turn on or off any City curb stop valve or water meter without written permission in writing from the Director of Engineering Services.

### **Hydrant, Standpipe or Valve**

12. No person shall open any hydrant, standpipe or waterworks valve or use water therefrom, unless that person has been granted the written permission by the Director of Engineering Services or is an employee of the City acting in the course of his or her employment. Grants of permission by the Director of Engineering Services shall be limited to a period not exceeding three months and shall reserve the right to the City to stop the use at any time for any reason without liability for damages resulting there from in any manner whatsoever.
13. Every person who receives permission from the Director of Engineering Services to open any hydrant, standpipe or valve and take water from it must pay the hydrant use application fee and hydrant use deposit fee as set out in the Fees and Rates Bylaw plus a fee for water delivered equal to the rate for metered service connections.

## **PART 4 – APPLICATIONS FOR WATER SERVICE**

### **Application for Installation of Service Connection**

14. An owner of a parcel fronting a water main may apply for the installation of a service connection by making an application to the office of the Director of Engineering Services and executing an agreement with the City using forms substantially in the form attached as Schedule "A" to this bylaw.
15. At the time of application, an applicant under section 14 for a single 19 mm service shall pay the City the service connection fee as set out in the Fees and Rates Bylaw.
16. Only one 19mm service connection complete with a meter setter and service box shall be provided by the City for any single house or parcel. Any person desiring a service to supply more than one house or of a service connection larger size than 19mm shall, subject to the approval of the Director of Engineering Services, deposit with the Director of Finance a sum equal to the estimated cost of providing such service and should there be a difference between the actual cost of providing such service and the estimated cost, such difference shall be the responsibility of the owner.



17. An owner must apply for the installation of a service connection under section 14 to replace an existing service connection on a parcel served by a service connection that is at least 40 years old if that owner, or someone on the owner's behalf:
- (a) commences construction and the cumulative value of the work to be constructed over a five year period exceeds \$100,000; or
  - (b) demolishes and replaces a principal building; or
  - (c) redevelops

#### **Determination of Source of Water Service**

18. In the event that water service may be provided to a parcel from either of two or more mains the Director of Engineering Services shall determine the main from which the water service shall be given.

#### **Statement of Use**

19. Each applicant for the installation of a service connection under section 14 shall give a full, true and correct statement on the form prescribed for the purpose, of the size and description of the applicant's parcel, the use for which the service is required, and all other information which may be necessary to form a correct estimate of the volume of water required and the rates to be charged for water supplied to the parcel.

### **PART 5 – DISCONTINUANCE OF A WATER SERVICE**

#### **Discontinuance of Water Service**

20. Subject to section 21, the Director of Engineering Services may order the disconnection of the service to any premises:
- (a) In an emergency situation where the public health interest requires such action;
  - (b) for which a flat-rate fee has gone unpaid;
  - (c) for which a fee for a metered service has gone unpaid;
  - (d) that contains works installed or used in contravention of this bylaw;
  - (e) on which the occupier contravenes this bylaw; or
  - (f) if, in the opinion of the Council, public interest requires such action.
21. The Director of Engineering Services shall not disconnect a service under section 20 of this bylaw until:
- (a) the Director of Engineering Services has, in writing, given the consumer at least ten days notice of the disconnection where an emergency situation under subsection 20(a) does not apply; and

(b) in the case of a disconnection under subsections 20(d)(e) or (f):

- i. the Director has imposed a notice of period that coincides with at least one meeting of Council scheduled at least 3 days from the date of delivery of the notice;
- ii. the Director has advised the consumer that he or she may, by written request delivered to the City Clerk at least two days before the meeting, appear before the Council at its next regular meeting; and
- iii. the consumer of the water service has failed to appear before Council during the notice period; or
- iv. Council, after hearing the submissions of the consumer, affirms the disconnection of the water service.

22. Service of the notice referred to in paragraph 21 (b) will be sufficient if the notice:

- (a) In the case of service on an individual, is served personally or mailed by prepaid registered mail to the address of the owner shown on the then current year's real property assessment roll for the residential property for the which the notice is issued;
- (b) In the case of service on a corporation, is served personally on a director, officer or manager of the corporation or by leaving it at or mailing it by registered mail to the registered office of the corporation.

23. A consumer may apply to have a service permanently disconnected by submitting a written request and pay the disconnection fee as set out in the Fees and Rates Bylaw. Upon receive an application, the City will require at least five working days to and the consumer shall be liable for the full amount of rates chargeable for the service until it is disconnected.

24. The holder of a demolition permit issued by the City must first apply to temporarily disconnect the water service connection prior to starting any demolition work and pay the disconnection fee as set out in the Fees and Rates Bylaw that includes the cost of supplying a meter setter and service box.

25. When a flat rate water service is disconnected in accordance with section 20, 23 or 24, the Director of Finance shall allow a rebate of the annual flat rate proportionate to the remaining portion of the current year, and shall cause the rebate to be entered upon the current year's water rates roll, provided that the Director of Finance shall first apply the rebate against any charges owing by the consumer under this bylaw.

### **Reconnection of Service Connection**

26. Prior to reconnecting any discontinued service the City may require:
- (a) payment of all outstanding fees and charges applicable to the premises before reconnecting the premises' service; and
  - (b) confirmation that the service has been installed in accordance with this bylaw.
27. No person shall turn on any service which has been turned off by the City.

### **PART 6 – RESPONSIBILITIES OF THE PUBLIC / OWNER / CONSUMER**

#### **No Obstruction or Destruction of the Waterworks**

28. No person shall damage, destroy, remove or interfere in any manner with any pipe, pipe connection, hydrant, standpipe, water meter, valve or other appurtenance forming part of the waterworks system.
29. No person shall obstruct, at any time, or in any manner, the access to any pipe, pipe connection, hydrant, standpipe, valve, water shut off, water meter and/or other appurtenance forming part the waterworks system, by placing thereon or in the vicinity thereof, any lumber, timber, wood, brick, stone, gravel, sand or other material or thing and the Director of Engineering Services or any other employee or agent of the City may remove the obstruction and the expense of the removal shall be charged to and paid by the offending person in addition to any other penalty imposed by law.
30. No person shall interfere in any way with the use of the Waterworks System, including by placing any device to any water pipe which may create noise, a pressure surge, back-flow or contamination of the waterworks system and the Director of Engineering Services or any other employee or agent of the City may remove the obstruction and the expense of the removal shall be charged to and paid by the offending person in addition to any other penalty imposed by law.

#### **Private Disposition or Sale of Water**

31. No person being an owner, occupant, tenant, or consumer of any premises supplied with water by the City, shall sell or dispose of any water or permit water to be carried or taken away, or used, or apply it for the benefit or use of others or to any other than the person's own use and benefit without prior written approval of the City.

### **Maintenance of Private Water Service**

32. All persons shall maintain in good order and repair the service pipes, valves, water meters, and water meter boxes, plumbing and other fixtures located on the parcel.
33. All underground pipes on any premises shall be placed not less than 0.7 metres below the surface of the ground and all other pipes exposed to frost shall be properly and sufficiently protected. Each consumer shall ensure that all taps, fittings and appurtenants connected with the service within the existing parcel of land are good and sufficient and installed and connected in accordance with the requirements of the "New Westminster Building Bylaw No. 6897, 2003" and the "New Westminster Plumbing Bylaw No. 4901, 1976" as amended from time to time.
34. If requested by the Director of Engineering Services, a consumer shall provide a strainer and a pressure reducing valve for the service connection to the consumer's parcel.

### **Right of Inspection**

35. Every person to whom water is supplied under this bylaw shall at all reasonable times allow, suffer and permit the Director of Engineering Services to enter into and upon the premises in respect of which water is supplied, for any of the following purposes:
  - (a) inspecting the water pipes, connections, fixtures, taps, water meters and any other apparatus used in connection with the water supply;
  - (b) reading water meters; and
  - (c) investigating compliance with this bylaw.

### **Wastage of Water**

36. No owner or consumer shall deliberately waste water, including by:
  - (a) willfully allowing water to run for no reasonable purpose;
  - (b) permitting pipes, taps, toilets or other fixtures to leak or run as a result of disrepair;
  - (c) using water delivered to a residential premises for a purpose inconsistent with ordinary residential use; and
37. If any pipes, connections, fixtures, taps, water meters or other fixtures used in connection with the supply of water to premises are leaking, defective, or causing water to waste, the Director of Engineering Services may by written notice order the owner or occupier of the premises to remedy the defects, leaks or wastage and if that requirement is not fulfilled within seventy-two hours from the service of the

notice, the Director of Engineering Services may order the disconnection of the water supply to the premises in accordance with section 20.

### **Water Usage for Construction Purposes**

38. No contractor, builder or other person shall use water from the waterworks or from a water service for any construction purpose of any kind unless that person has:
- (a) written permission from the Director of Engineering Services;
  - (b) paid the charge for water for construction purposes for each month or part thereof of construction as set out in the Fees and Rates Bylaw; and
  - (c) has installed, to the Director of Engineering Services' satisfaction, adequate provision to control a cross connection.

## **PART 7 – PREVENTION OF CONTAMINATION**

### **Contamination, Cross Connection and Backflow Prevention**

39. No person shall allow water, waste water, or any other liquid or substance, to enter any part of the waterworks system, including any water service or any fire hydrant or standpipe.
40. No person shall connect, cause to be connected, or allow to remain connected, any piping fixture, fitting, container, appliance or cross connection that could cause or allow drinking water quality, the service, or a private service to become contaminated, degraded or polluted in any way. Where any such connection or cross connection exists, there shall be installed and maintained an efficient double check valve system, of such design, workmanship and material as approved by the Director of Engineering Services.

## **PART 8 – WATER METERS**

### **Water Meter Requirements**

41. Water meters shall be installed on every service connection that:
- (a) is larger than 19 mm;
  - (b) serves premises used for industrial, commercial or institutional purposes;  
or
  - (c) serves a parcel containing three or more dwelling units.
42. An owner of a parcel with a service that requires a water meter under this bylaw shall allow for the City to install a water meter to the service connection and shall

deposit with Director of Finance a sum equal to the estimated cost of providing such a meter and should there be a difference between the actual cost of providing such service and the estimated cost, such difference shall be the responsibility of the owner.

#### **Installation of Water Meters**

43. Water meters shall be installed on services in a manner and of such make and design as is prescribed by the Director of Engineering Services from time to time and as documented in the City's "Design Criteria and Supplementary Specifications".
44. The cost of supplying a water meter, water meter box, fittings and all appurtenances shall be borne by the consumer.

#### **Water Meter Rates and Credit**

45. Every consumer having a metered service shall pay:
  - (a) for the volume of water supplied as registered by the water meter; and
  - (b) the water meter rental fee if the consumer is using a water meter originally supplied by the City at the City's cost;

at the rates as set out in the Fees and Rates Bylaw.

46. If a water meter sticks or fails to indicate correctly the quantity of water which is passing or which has passed through it, or if the water meter cannot be accessed, the City shall be entitled to charge for the water according to the average consumption for the twelve months immediately preceding the date upon which the water meter was last known to be in order, or based on consumption measured by the new or repaired water meter for four months, whichever is higher.

#### **Responsibility for Maintenance of Water Meters**

47. Repairs to all privately owned water meters shall be made by the City and the cost of such repairs shall be paid by the owner of the water meter.
48. The City shall maintain and repair or replace all City owned water meters when rendered unserviceable through fair wear and tear. Where replacement or repair of any water meter is rendered necessary by the act, neglect, or carelessness of the owner or occupant of any premises, any expense caused to the City shall be charged against and collected from the owner or occupant of the premises.

49. The Owner of a parcel shall maintain full and unobstructed access to the water meter and water meter chamber to allow the City to read and maintain the water meter.

#### **Testing of Water Meters**

50. Any consumer may request that the City test the consumer's water meter for accuracy by submitting a written request and paying the testing fee for the size of water meter as set out in the Fees and Rates Bylaw, and upon the City's performance of the test:
- (a) the City shall refund the testing fee if the water meter is found to be inaccurate by more than 5% of the actual flow and to the consumer's disadvantage; and
  - (b) the City shall retain the testing fee if the water meter is found to be accurate within 5% of the actual flow or inaccurate to the City's disadvantage.

#### **Refunds on Water Meter Charges Due to Inaccuracy of Water Meter**

51. If a test under Section 50 shows an error in favor of the consumer greater than 5%, the water meter will be replaced or repaired, and the consumer's account for service during the period where the water meter reading was excessive shall be adjusted accordingly.

#### **PART 9 – FIRE SERVICE**

52. All new fire services shall be metered.
53. Any fire service being directly connected with an automatic sprinkling system may be connected directly to the waterworks without having a water meter installed if the Director of Engineering Services approves of the installation of a detector check valve.
54. Upon determining that an unmetered fire service is being used for non-firefighting purposes the Director of Engineering Services may order the installation of a water meter.
55. All water meters used on fire services shall be of a make, design and fire rating approved by the Director of Engineering Services.
56. For all new construction, where a fire service water main is required, a dedicated main for the sole purpose of firefighting shall be provided by the owner with no connection to any domestic service.

### **Fire Service Connection Costs**

57. The cost of installing each fire service including the cost of the water meters, backflow preventer, and all piping, valves and fittings as provided for in this Part of this bylaw, shall be borne by the owner of the premises.

### **PART 10 – RATES, FEES AND CHARGES FOR WATER USE**

58. Each consumer with a service that does not have water meter shall pay the flat rate for the type of use as set out in the Fees and Rates Bylaw.
59. Each consumer with a metered service shall pay the rate for the volume of water delivered to the premises as set out in the Fees and Rates Bylaw.
60. Despite section 59, a consumer with a metered service shall pay the irrigation rate set out in the Fees and Rates Bylaw if the service is 19mm or greater and the service is designed to be used wholly or partially irrigation purposes.
61. The rates, fees and charges enumerated in imposed and levied for water supplied or ready to be supplied by the City and for connections to the watermains of the City, and all rates, fees and charges under this bylaw shall form a charge on the parcels of the respective owners using the water and may be recovered in the same manner and by the same means as overdue taxes.
62. All accounts for water service and water meter rates shall be due and payable at the office of the Director of Finance at the City Hall in the City, or payable to the person or persons who may be authorized by the Council from time to time to receive them.
63. All accounts for metered services shall be rendered either monthly, bimonthly or quarterly by the Director of Finance and shall be deemed payable on the date of such account.
64. All accounts for unmetered services (flat rates) shall be levied and collected annually in advance by the Director of Finance.
65. Accounts for stand-by charges for fire services only shall be rendered either monthly, bimonthly, quarterly or annually in advance by the Director of Finance and deemed payable on the date of such account.
66. No rebate, refund or credit whatsoever of any moneys paid or payable for water service shall be made except as provided in this bylaw.
67. No prepayment for any service shall prevent the amount of any increase being charged to and collected from any consumer.



68. The City shall furnish to any consumer or ratepayer on request one copy of a statement showing the rates, fees and charges for the time being in force for each type of service.

## **PART 11 – OFFENCES AND PENALTIES**

### **Offences**

69. Every person who violates any of the provisions of this bylaw or who suffers or permits any act or thing to be done in contravention of this bylaw, or who neglects to do or refrains from doing anything required to be done by bylaw commits an offence.

### **Penalties**

70. Every person who commits an offence under this bylaw is liable upon summary conviction to a fine as prescribed in the City of New Westminster Bylaw Notice Enforcement bylaw.
71. Where there is an offence that continues for more than one day, each day shall constitute a separate offence.

## **PART 12 – EFFECTIVE DATE**

72. This Bylaw shall come into effect on the 1st day of January, 2014.

## **PART 13 – SEVERABILITY**

73. Each provision of this bylaw is severable from each other provision, and, if any provision is determined to be void or unenforceable in whole or in part, this determination shall not be deemed to affect or impair the validity of any other provision, unless a Court otherwise determines.

## **PART 14 – REPEAL OF PREVIOUS BYLAW**

74. "New Westminster Waterworks Bylaw No. 1942, 1837" and amendments thereto are hereby repealed.

**Adopted November 4, 2013**



**NEW WESTMINSTER WATERWORKS BYLAW NO. 7631, 2013**  
**SCHEDULE "A"**

TO: CITY OF NEW WESTMINSTER (the "City") DATE: \_\_\_\_\_

The Director of Engineering Services

**APPLICATION FOR WATER SERVICE CONNECTION**

I/WE, the undersigned

\_\_\_\_\_ being the registered owner(s) in the New Westminster Land Title Office (the "Owner") of those lands and premises in the City of New Westminster, in the Province of British Columbia known and described as:

Civic Address: \_\_\_\_\_

Parcel Identifier: \_\_\_\_\_

Legal Description (the "Property"): Lot \_\_\_\_\_ Block \_\_\_\_\_ Quarter Section \_\_\_\_\_  
Township \_\_\_\_\_ Range \_\_\_\_\_ Plan \_\_\_\_\_

apply for a water service connection to the Property (the "Connection").  
The purpose for which the water service is required:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

In consideration of the provision of the Service Connection by the City to the Owner and other good and valuable consideration (the receipt and sufficiency of which is acknowledged) the Owner, jointly and severally (where applicable) covenants and agrees with the City as follows:

1. That the Service Connection, if approved, will be subject to all conditions and limitations in New Westminster Waterworks Regulation Bylaw No. 7631, 2013, as amended from time to time, including subsequent to the date of this Agreement, (the "Bylaw");
2. To duly pay all the charges, rates, fees and taxes as prescribed by the Bylaw or bylaws of the City pertaining to the supply of water under the Service Connection;
3. To release, indemnify and save harmless the City, its elected and appointed officials, employees and agents from and against any and all liability, actions,

causes of actions, claims damages, expenses, costs, debts, demands or losses suffered or incurred arising out of the breakdown or malfunction of a water facility, system or the Service Connection;

4. That the City is not required or is under no obligation in law or equity to prosecute or enforce this Agreement in any way whatsoever; and
5. That the City does not give any assurance to the Owner with respect to the quality, pressure, quantity or continuance of the supply of water and furthermore:
  - (a) the City shall not be liable for the failure of the water supply in consequence of any accident or damage to the Works, or for excessive pressure or lack of pressure, or any temporary stoppage on account of alterations or repairs, whether the failure arises from the negligence of any person in the employ of the City or any other person or through natural deterioration or obsolescence of the City's system, or otherwise;
  - (b) the City, its officers, employees and agents shall not be liable for in any reason in relation to the cessation in whole or in part of water pressure or water supply, or changes in operating pressures, or by reason of the water containing sediments, deposits, or other foreign matter; and
  - (c) in instances where steam or hot water boilers or other equipment is fed with water by pressure direct from the City water mains the City shall not be liable for any injury or damage which may result from such pressure or from lack of such pressure

*Witness:	)	
	)	
_____	)	_____
Name	)	** (Signature of Owner)
	)	
_____	)	_____
Address	)	(Please Print Name)
	)	
_____	)	_____
Occupation	)	** (Signature of Owner)
	)	
	)	
As to all signatures	)	_____
	)	(Please Print Name)

\* The witness to the signature(s) of the Owner cannot be a City employee or a person residing at the Property.  
\*\* Only the registered Owner may sign this agreement (no agents).