



NEW WESTMINSTER

Registered

Skating Lessons

&

Drop-in skating

**COVID-19 RE-OPENING & OPERATIONAL
SAFETY PLAN**



**COVID-19
RE-OPENING & OPERATION GUIDE**

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At Moody Park Arena **Program Procedures and Guidelines**

Registered Skating Lessons

- Advanced registration is required.
- Arrive 10 minutes before the start of the lesson.
- Participants will be checked in and asked COVID screening questions, they will then be assigned a numbered station where they can put their equipment on. They will be instructed to remain in the seat until an instructor calls their name.
- Instructors will set up their ice station with toys that will ONLY be used for the one class.
- Each instructor will go into the lobby, call their students to line up on the socially distanced markers, and then will escort them onto the ice.
- Snowball Level 1 classes will have a parent or adult with them in corks, this is so that the instructor will not have to touch the participant.
- Arena host will direct parents not required to be with their child on the ice to designated areas to watch.
- Instructors will escort participants back to lobby where they will go to their same numbered station as before, remove their equipment and then exit the building.
- When the first class has concluded, all used toys will be placed at the far end of the arena for cleaning at the completion of the day's lessons.

Registered Drop-in Skate Sessions

- All public skate participants will pre-register for each session.
- Book online or by phone **after** 8:30 am three days prior for New Westminster residents or two days prior for non-residents.
- A total of 30 skating spots will be available per session.
- Arrive 10 minutes before session starts.
- All skaters will be checked in and screened by our arena host.
- Skate rentals and helmet availability will be limited. Equipment will be sanitized between uses. It is recommended to bring your own skates and helmets.
- All skaters will be assigned a numbered station to get ready and will wait at their station until directed by the on-ice leader to go on the ice.
- Bars or Seals can be given out, participants must return them to the on ice leader when finished using.
- Used bars and seals will be put in the sanitizing area by the on ice leader for sanitizing at the completion of the skate session.

Skate Shop

- Open with limited hours.
- Provide skate sharpening, skate rentals and helmet loaning.
- Skate rental 10 pass should be purchased online in advance in order to rent skates.
- Equipment will be sanitized between uses.
- More details are available on the Appendix A

At Queen's Park Arena

Program Procedures and Guidelines

The following registered drop-in skating programs are available at Queen's Park Arena:

- Adult Hockey
- Figure Skating
- 50+ Skate

Book online or by phone **after** 8:30 am three days prior for New Westminster residents or two days prior for non-residents.

- Arrive 10 minutes before the start of the program.
- All participants must check in at the office and will be assigned an area to get ready.
- You must bring your own equipment. Skate rentals are not available.
- Dressing rooms and showers will **not** be available.

General Facility Guidelines:

- Before entering the arena, participants are required to read the "COVID-19 Important Information" sign with all the rules for hygiene and social distancing in the facility.
- An Arena host will be stationed at the arena front door during programs to supervise the group and control access to the arena.
- All participants must remain in their vehicle until the arena front door is opened by the Arena Host (10 minutes prior to ice time).
- Please ask an attendant if you have any questions.
- Please sit in the designated spots in the lobby to put on and take off skates.
- Always maintain appropriate social distancing of 2 metres.
- Participants must come dressed in full gear (except skates and helmet) and with a full water bottle.
- Participants must line up on marked decals outside front of arena until being let in.
- Only one parent or guardian per child (no in-and-out privileges).
- Dressing rooms and showers are not available.
- Participants must enter and exit the ice single file and 2 metres apart as directed by staff.
- Participants have 10 minutes to exit the building so it can be cleaned.
- City staff are required to wear a face mask when physical distancing of 2 meters cannot be maintained.
- Members of the public are encouraged to wear masks. Disposable masks are available at the facility entrances.

Concession and Vending Machines

Moody Park Arena

- The concession is temporarily closed, and
- Vending machines **are not** in service until further notice.

Queen's Park Arena

- The concession is temporarily closed until further notice.
- Vending machines **are** available.

Appendix A

Moody Park Arena

Skate Shop/Rental Skates COVID 19 Process and Guidelines

- No more than 2 people in the skate shop at one time
 - Physical distancing markers will be on the floor
 - One way in and out of skate shop {follow arrows}
 - Stand on markers to receive your skate rentals
 - Skate rental / Equipment **Return Bench** is along the wall at the exit doors to the lobby building
 - Skates to be disinfected after each use with Saber Disinfectant (spray disinfectant on all surfaces of the skates except the metal blades and let dry for 5 minutes as per manufactures instructions)
 - Physical barriers on skate shop counter
 - Helmets to be disinfected with Saber Disinfectant after each use and let dry for 5 minutes
 - Hand sanitizer just inside door on the skate sharpener
 - Skate shop staff to dispose of Nitrile gloves in the garbage and wash or sanitize hands each time they leave the skate shop.
 - Skates and Helmets to be put back into circulation once they are completely dry
- STAFF**
- All skate shop staff to wear Nitrile gloves when in the skate shop
 - Skate shop staff to dispose of Nitrile gloves in the garbage and wash or sanitize hands each time they leave the skate shop
 - Masks are to be worn at all time in the facility when social distancing cannot be maintained
 - Do not leave any personal items in the skate shop or building when you go home each day
 - There is no access to the main office at any time
 - Stay behind plexi glass barrier when handing out skates