

# Your Municipal Tax Dollars at Work

Your property taxes support a range of city services, including police and fire protection; parks and recreation facilities and programs; the public library; and ongoing infrastructure upgrades to make New Westminister one of the most livable cities in the lower mainland.



As we deal with the COVID-19 health crisis, we know many are facing unprecedented financial obstacles. We can assure you that we at the City are responding to the crisis by closely following our public health officials' recommendations and responding accordingly to keep our community safe. We have put several aids in place to help our residents get through this difficult time including electrical relief for eligible residential and business account holders and rent bank program enhancements. Through our working groups, we are also working with local faith and non-profit organizations as they provide support for those most in need in our community. Residents can also check if they are eligible for property tax deferral through the provincial property tax deferral program (see back of page).

For information on community resources and financial supports, visit our website at [newwestcity.ca/covid-community](http://newwestcity.ca/covid-community).

## It's easy to pay your property taxes online via one of the following options:

### 1. Online banking, telephone banking and ATMs

Contact your financial institution for further information. From your financial institution's website, search for New Westminister City and select payee with "property taxes". Use the 8-digit folio number on the front of this tax notice as the account number. Ensure your payment is received on time, allowing for at least 3 business days prior to the due date. Home owner grants can be claimed online at [newwestcity.ca/ehog](http://newwestcity.ca/ehog).

**Your account number is the 8-digit folio number of the front of your tax notice.**

### 2. Credit card

Pay online at [newwestcity.ca/egov](http://newwestcity.ca/egov). Convenience fee applies.

### 3. In person at your financial institution

Ensure your payment is received by the due date. Financial institutions do not accept home owner grants.

### 4. Cheques and bank drafts payable to the City of New Westminister

Cheques and bank drafts may be postdated to the tax due date. Incomplete forms will not be processed. An administration fee will be charged for returned or dishonoured payments per municipal bylaw.

Ensure your payment is received on time, allowing for at least 3 business days prior to the due date.

**Property taxes are due July 2, 2020 (timely payments much appreciated)**

# About Your Property Taxes & MyCity

## Your 2020 Taxes

In 2020, the municipal tax levy collected by the City of New Westminister on the average residential property will be **\$3,033**, allocated to general municipal services as follows:

Average Home Assessed Value	\$1,107,000	
Property Tax Bill	Annually	Monthly
Police Services	\$879	\$73
Fire & Rescue	\$611	\$51
Parks & Recreation	\$520	\$43
General Government	\$634	\$53
Engineering Services	\$211	\$18
Library	\$137	\$11
Development Services	\$13	\$1
Emergency Fund Levy	\$28	\$2
<b>Total Municipal Taxation</b>	<b>\$3,033</b>	<b>\$252</b>

\*School Taxes, Regional Levies and Home Owner Grants are not included above.



## Property Tax Deferment Programs

You may be eligible to defer payment of all or part of the current year property taxes, if all arrears taxes are paid, under one of the BC Property Tax Deferment Programs. For more information, please contact BC's Property Tax Deferment Program at:

- 1-250-387-0555 (office)
- 1-888-355-2700 (toll-free)
- Online at [gov.bc.ca/propertytaxdeferment](http://gov.bc.ca/propertytaxdeferment)
- Email [taxdeferment@gov.bc.ca](mailto:taxdeferment@gov.bc.ca)

## MyCity

E-Bills are available for all City tax and utility bills.

Go to [newwestcity.ca/mycity](http://newwestcity.ca/mycity) to register.

### Online 24/7

MyCity is a secure, all-in-one, online service that provides home owners and businesses access to information about their City of New Westminister accounts 24 hours a day, 7 days a week.

### Use MyCity

- Apply for e-bills for any City of New Westminister Tax and Utility Bill.
- View current and past billing history.
- View account payment history.
- View and keep track of water consumption history.
- Access information about your property tax, utilities, dog and business license accounts and permits.

### Getting Started

To get started, you will need your access codes, which can be found on your property tax notice, utility bills and licenses (e.g., FOLIO/ACCOUNT 12345678 ACCESS 654321). To obtain your permits access code, please contact the City of New Westminister department that issued your permit.

When you're ready to begin, go to [newwestcity.ca/mycity](http://newwestcity.ca/mycity) and follow the online instructions. For more information, please contact us at [mycity@newwestcity.ca](mailto:mycity@newwestcity.ca).

## Electronic Home Owner Grant

The Home Owner Grant is a Provincial Government program designed to help resident homeowners with their property taxes. To determine eligibility, please refer to the Home Owner Grant application on the stub portion of your tax notice and to the Explanatory Notes Home Owner Grant on the City's website at [newwestcity.ca](http://newwestcity.ca).

