



COMMUNITY AND SOCIAL ISSUES COMMITTEE (CSI)

**May 7, 2019 – 5:30 p.m.
Committee Room 2, City Hall**

MINUTES

VOTING MEMBERS PRESENT:

Councillor Jaimie McEvoy	- Co-Chair, Council Member
Councillor Nadine Nakagawa	- Co-Chair, Council Member
Norah Andrew	- Community Member
Kevin Chan	- Community Member
Wesley Everaars	- Community Member
Quirina Gamblen	- SD40 Representative
Halim Habibi	- Community Member
Sukhdeep Jassar	- Fraser Health Representative
Sebastien Muncaster	- Community Member
Elaine Su	- Community Member
Delaney Sullivan	- Community Member
Vanessa Woznow	- Community Member

VOTING MEMBERS REGRETS:

Savannah Mak	- Community Member
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GUESTS:

Brock Nicholson	- Co-Founder & Director, New West Hospice Society
Ali Kenyon	- Architect, Associate, HCMA

STAFF PRESENT:

Claudia Freire	- Housing/Social Planner
Carilyn Cook	- Committee Clerk

The meeting was called to order at 5:33 p.m.

1.0 ADDITIONS / DELETIONS TO AGENDA

There were no additions or deletions to the Agenda.

2.0 ADOPTION OF MINUTES

2.1 Adoption of the Minutes of April 2, 2019

MOVED AND SECONDED

THAT the April 2, 2019 Community and Social Issues Committee meeting minutes be adopted as circulated.

CARRIED.

All members of the Committee present voted in favour of the motion.

3.0 PRESENTATION

3.1 New West Hospice Society, Compassionate City Charter – Brock Nicholson, Co-Founder & Director, New Westminster Hospice Society

Mr. Nicholson commenced with his presentation which outlined the Society's priorities including, amongst other things, building a hospice residence, normalizing dying, death, and grief, and promoting the Compassionate City Charter and Philosophy.

In response to questions from the Committee, Mr. Nicholson provided the following comments:

- The Society's mandate includes reaching out to vulnerable groups such as those served by Lookout Housing and Health Society, etc.;
- Other goals of the Society include getting community members to help each other in ways other than providing medical care and to have people sharing experiences about death and dying, as there is a lot to be learned from shared experiences; and,
- As the implementation of a compassionate citizen award would be new, the recipient's desired characteristics and the requisites for the award are yet to be determined and may include feedback from a variety of organizations.

A Committee member noted that there is much concern about the lack of hospice care facilities for the LGBTQ community.

MOVED AND SECONDED

THAT the Community and Social Issues Committee recommend that Council receive, for information, the New West Hospice Society presentation as provided to the Committee on May 7, 2019 and that Council endorse the strategies included therein.

CARRIED.

All members of the Committee present voted in favour of the motion.

3.2 New Westminster Aquatic Centre – Steve Kellock, Senior Manager of Recreation Services & Facilities and Ali Kenyon, Architect and Associate, HCMA

Mr. Kellock introduced himself and Ms. Kenyon and commenced with the presentation, advising that this is the third round of community engagement for the project to ensure that feedback received is representative of the whole community.

In response to questions from the Committee, Mr. Kellock and Ms. Kenyon provided the following comments:

- Interior and exterior accessibility audits will be conducted throughout the process with the Rick Hansen Foundation;
- A member who expressed concern that the facility that may not accommodate women who do not want to expose their bodies (i.e. Muslim women) was reassured that inclusion and accessibility are project priorities and, as such, there is planning for some division of the pools for discretion, private swim time for women and the LGBTQ community, etc. It was also noted that the NWACC Advisory Panel is addressing these concerns and working to understand how people will be moving through the spaces and how they will feel doing so by consulting with Muslim women for feedback. Claudia Freire, Housing/Social Planner, will facilitate a meeting with the Committee member's wife and friends, Mr. Kellock, and the Advisory Panel;
- The facility needs to remain as flexible as possible for the coming years; and,
- The childcare area will have its own designated washroom and, alternately, the lobby washroom may be used.

With respect to outdoor activities, Committee members suggested outdoor fitness equipment, a wheelchair accessible playground, and elements for both youth and children, for example a larger basketball court for the youth and a smaller one for the children.

A brochure, which included a survey link, was handed out for those Committee members who wished to provide further comments on the development.

4.0 UNFINISHED BUSINESS

There were no items.

5.0 NEW BUSINESS

5.1 Involving People with Lived/Living Experience in City Engagement Processes – Claudia Freire, Housing/Social Planner

Ms. Freire introduced the topic of lived/living experience to the Committee and shared that in mid-April the City's Community Poverty Reduction Committee received a presentation by the BC Poverty Reduction Coalition ("Coalition") on meaningfully engagement with those with lived/living experiences. She noted that Council has also been expressing the need to have meaningful lived/living experience input included in the City's policy and planning work and other City processes.

Ms. Freire announced that the Coalition will be providing a presentation at the July 8th Council meeting in conjunction with an accompanying a staff report. Staff will continue to work collaboratively with the Coalition to determine the City's next steps, ensuring they are in harmony with the Public Engagement Policy that the City adopted in December of 2016.

Discussion ensued, and the Committee provided the following comments:

- Many low income people are resilient and it may be helpful to find out what their coping mechanisms are;
- Once Senior's Services is aware of which resources are available for their clients, they can share information with them and possibly ease their worries;
- It takes time and money to do things in a meaningful way and while it is easy to write things down on paper, mistakes may be made on implementation which will need to be forgiven and learned from;
- It is important to recognize the burden of emotional labour involved which may make participation difficult for those dealing with emotional issues;
- Participants should be compensated for their time and input;
- An understanding of the sensitivities and nuances of all individuals coming forward must be made as some issues may still be fresh for some;
- As outreach workers understand the dynamics of the moment and know when to reach out or withdraw in certain situations with the vulnerable population, they could provide invaluable assistance in this process;
- Not everyone will act in a way that is expected of them and, if the City wants true diversity, that needs to be acknowledged so that engagement can occur in a way that is meaningful and respectful and not disenfranchise the participants even further;
- Hives for Humanity has a very empowering and informed consent sheet which is a great checklist geared towards those being asked to provide engagement and what can be expected in return;

- The International Association for Public Participation is a useful resource on public engagement and setting the stage to receive the type of engagement you are seeking without setting unrealistic expectations on participants;
- Speaking with people on their own turf would be more inclusive and successful as more of the population will be reached;
- A reciprocal dialogue would encourage openness and relationship growth; and,
- The engagement needs to matter and there must be follow up.

6.0 REPORTS AND INFORMATION

- 6.1 Compassionate City Charter**
- 6.2 Compassionate City Fact Sheet**
- 6.3 New West Hospice Society website - <https://newwesthospice.ca/>**
- 6.4 Engaging People with Lived/Living Experience: A guide for including People in Poverty Reduction**
- 6.5 Nothing About Us Without Us: Seven Principles for Leadership & Inclusion of People with Lived Experience of Homelessness**

7.0 CORRESPONDENCE

There were no items.

8.0 NEXT MEETING

Tuesday, September 3, 2019 at 5:30 p.m. – Committee Room 2, City Hall

9.0 ADJOURNMENT

ON MOTION, the meeting was adjourned at 6:43p.m.

Certified Correct,

Original Signed _____
Councillor Nadine Nakagawa
Co-Chair

Original Signed _____
Carilyn Cook
Committee Clerk