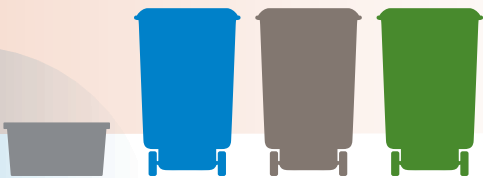




NEW WESTMINSTER

# CURBSIDE COLLECTION

# 2025



**Do your part to prevent  
contamination.**

Find out how inside →

# RECYCLE RIGHT!

## MAKE SURE YOU KNOW WHAT MATERIALS DO NOT BELONG IN YOUR RECYCLING CART.

Many of the items found in our residential recycling carts do not belong, resulting in a high rate of contamination. If New Westminster's contamination rate is not reduced, the City could be faced with significant fines, which could ultimately be passed down to residents through increased solid waste fees and rates.



### NEST / STACK RECYCLABLES OF THE SAME MATERIAL

This ensures that they are properly sorted at the recycling facility, and stay out of the landfill. **Remember, plastic bags can only be recycled at the depot.**



#### EXAMPLE:

Put smaller metal tins inside bigger metal tins, and put plastic clamshell containers inside each other.

**TIP: Flatten boxes so you can fit more items in your cart.**



### DO NOT INCLUDE:

**Plastic bags and other soft flexible plastic packaging**

**Styrofoam**

**Glass\***

**Textiles and clothing**

**Toys**

**Books**

## CONTAMINATION ENFORCEMENT

City staff will continue to increase audits of residential recycling carts. Upon inspection, if your recycling cart contains materials that don't belong, you'll receive a cart tag. A formal bylaw notice will be issued if contamination continues, followed by a fine of up to \$325.

### 1 Tag

A reminder that unacceptable materials were found in your cart.

### 2 Notice

Formal bylaw notice issued and cart not collected.

### 3 Fine

Fine issued if unacceptable materials continue to be found in your cart.

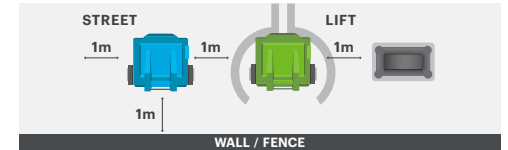
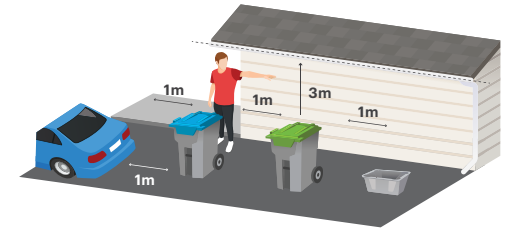
\* Recycle in grey glass collection box.

# CART COLLECTION 101

## CART PLACEMENT

Carts must be spaced at least 1m, or one arm's length, from each other and other objects, such as parked cars and fences. Carts must also have 3m of clearance above the carts.

Carts placed side-by-side, or too close together, will not be collected.

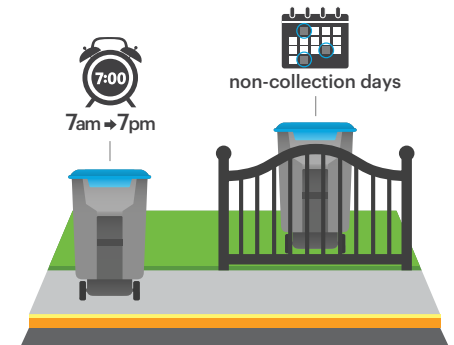


MAKE SURE TO FOLLOW:

**Solid Waste Regulation Bylaw No. 7634!**

## PLACE CARTS OUT BEFORE COLLECTION STARTS

Collection starts at 7:00 am sharp. Carts must be on the curb or in the lane before this time; we will not send trucks back for missed collection of carts that are put out late. **Don't bring them in too early either; if they haven't been picked up, leave them out until 7:00 pm.** Keep carts secured on your property on non-collection days to prevent contamination.



## KEEP LANES CLEAR FOR TRUCK ACCESS

Trim back hedges and bushes, as well as overhead branches, and keep lanes clear so our garbage trucks can access your lane. Be mindful of where you are parking your vehicle to ensure there is sufficient clearance for trucks to maneuver around them. If we cannot safely access your carts, they will not be collected and you may receive a bylaw or parking fine.



MAKE SURE TO FOLLOW: **Street and Traffic Bylaw No.7664!**

## TIPS FOR CONSTRUCTION, FILMING, OR SNOW IMPACTS

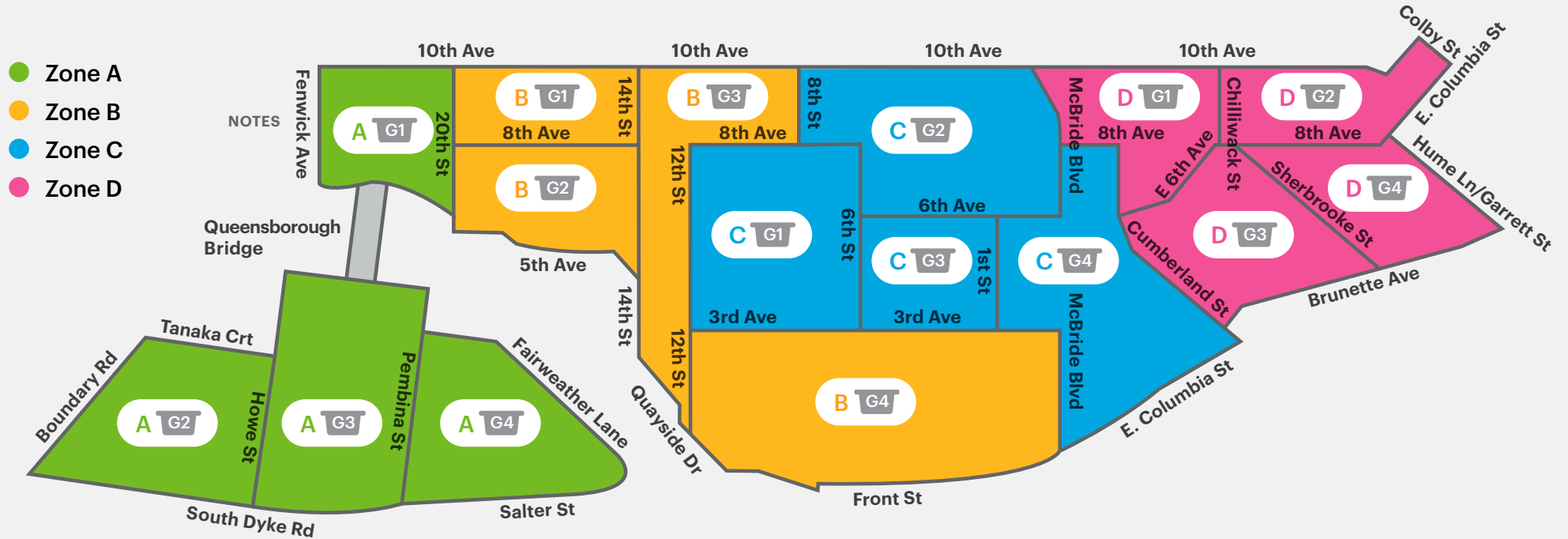
If collection service is impacted by construction, filming, or snow, leave your cart out and we'll come back when possible. **Wipe snow off carts so drivers can see the colour of the lids.**

Please check our website at [newwestcity.ca](http://newwestcity.ca) for updates during inclement weather.



# HOW TO USE YOUR 2025 ZONE MAP & COLLECTION SCHEDULE CALENDAR

**1** Search the city map below to find your Collection Zone (e.g. Zone A) and Glass Collection Group (e.g. G1).



**2**

On the calendar (right) circle your **Zone** colour and write your **Glass Collection Group** in the space provided.

Cut out the calendar and attach it to your fridge or wall for easy reference.

**3**

Find your **Zone** in the calendar to determine your collection days. The corresponding icons (under the month column) show what to put out each week; only put glass out when it's your Glass Collection Group's week.

The schedule repeats every four weeks. Your pickup day may vary based on stat holidays.

**4**

Download the Recycle Coach app for collection day reminders and notification of schedule changes.



**SAMPLE: January Glass Collection pickup date for:**

Zone A G1

JAN	S	M	T	W	T	F	S
				1	2	3	4
	5	6	7	8	9	10	11
	12	13	14	15	16	17	18
	19	20	21	22	23	24	25
	26	27	28	29	30	31	

CIRCLE YOUR  
ZONE COLOUR



WRITE YOUR GLASS  
COLLECTION GROUP \_\_\_\_\_

**Garbage Cart +**  
Yard & Food Scraps Cart

**Recycling Cart +**  
Yard & Food Scraps Cart

**G#**  
Glass Box

JAN	S	M	T	W	T	F	S
G3				1	2	3	4
G4	5	6	7	8	9	10	11
G1	12	13	14	15	16	17	18
G2	19	20	21	22	23	24	25
G3	26	27	28	29	30	31	

FEB	S	M	T	W	T	F	S
							1
G4	2	3	4	5	6	7	8
G1	9	10	11	12	13	14	15
G2	16	17	18	19	20	21	22
G3	23	24	25	26	27	28	

MAR	S	M	T	W	T	F	S
							1
G4	2	3	4	5	6	7	8
G1	9	10	11	12	13	14	15
G2	16	17	18	19	20	21	22
G3	23	24	25	26	27	28	29
G4	30	31					

APR	S	M	T	W	T	F	S
G4			1	2	3	4	5
G1	6	7	8	9	10	11	12
G2	13	14	15	16	17	18	19
G3	20	21	22	23	24	25	26
G4	27	28	29	30			

MAY	S	M	T	W	T	F	S
G4					1	2	3
G1	4	5	6	7	8	9	10
G2	11	12	13	14	15	16	17
G3	18	19	20	21	22	23	24
G4	25	26	27	28	29	30	31

JUN	S	M	T	W	T	F	S
G1	1	2	3	4	5	6	7
G2	8	9	10	11	12	13	14
G3	15	16	17	18	19	20	21
G4	22	23	24	25	26	27	28
G1	29	30					

JUL	S	M	T	W	T	F	S
G1			1	2	3	4	5
G2	6	7	8	9	10	11	12
G3	13	14	15	16	17	18	19
G4	20	21	22	23	24	25	26
G1	27	28	29	30	31		

AUG	S	M	T	W	T	F	S
						1	2
G2	3	4	5	6	7	8	9
G3	10	11	12	13	14	15	16
G4	17	18	19	20	21	22	23
G1	24	25	26	27	28	29	30
	31						

SEP	S	M	T	W	T	F	S
G2		1	2	3	4	5	6
G3	7	8	9	10	11	12	13
G4	14	15	16	17	18	19	20
G1	21	22	23	24	25	26	27
G2	28	29	30				

OCT	S	M	T	W	T	F	S
G2				1	2	3	4
G3	5	6	7	8	9	10	11
G4	12	13	14	15	16	17	18
G1	19	20	21	22	23	24	25
G2	26	27	28	29	30	31	

NOV	S	M	T	W	T	F	S
							1
G3	2	3	4	5	6	7	8
G4	9	10	11	12	13	14	15
G1	16	17	18	19	20	21	22
G2	23	24	25	26	27	28	29
	30						

DEC	S	M	T	W	T	F	S
G3		1	2	3	4	5	6
G4	7	8	9	10	11	12	13
G1	14	15	16	17	18	19	20
G2	21	22	23	24	25	26	27
G3	28	29	30	31			



Your carts and grey box should be placed at the curb or lane 1 metre apart from each other and have 3 metres of clearance above them on collection day by 7am. Leave carts and the grey box out until they're collected. Please do not contact the City about missed collection until the end of the following day.



Recycling Depot Pop-Up  
Details at [newwestcity.ca/recycling](http://newwestcity.ca/recycling)



Stat Holidays

# RECYCLING COLLECTION

## WHAT YOU NEED TO KNOW



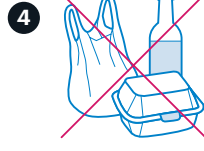
Remove lids and rinse all containers before recycling them separately in the cart. Flatten boxes and dairy containers



Do not nest/stack items made out of different material; only combine them if they're the same (metal in metal, plastic in plastic).



Do not recycle containers, cutlery, or plastic bags labeled biodegradable, compostable, or made with plant-based material.



Do not place soft flexible plastic, glass, plastic bags, and Styrofoam in your blue cart.  
See Recycling Depot Locations.

### Accepted



Newspaper, paper, flyers & envelopes



Cardboard & boxes



Paper bags & shredded paper\*\*\*\*



Tetra paks\*



Paper egg cartons



Dairy containers & milk jugs\*



Plastic bottles & containers\*



Clean tin foil & tin cans



Empty aerosol containers (except spray paint)



Wrapping & tissue paper (no foil/embellishments)



Plastic garden pots



Coffee cups (lids separated), clamshell containers, and plastic cutlery

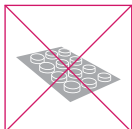
### Not Accepted



Glass bottles & jars\*\*\*



Styrofoam\*\*



Foil blister packs



Soft plastic & plastic bags\*\*



Electronics & small appliances\*\*



Cellophane & plastic stretchy film\*\*



Textiles (clothing & shoes)\*\*



Scrap metal (frying pans & tools)\*\*



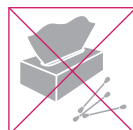
Sports equipment



Hazardous materials (propane tanks, batteries, paint, full aerosol cans)\*\*



Hard & soft cover books\*\*



Diapers, facial tissue, hygiene products

#### NOTES

- \* To obtain refunds where applicable, return these to your local Return-It Depot.
- \*\* Recycle at an alternate recycling depot (or donate books and clothing/shoes if they're in good condition).
- \*\*\* Recycle in grey glass collection boxes.
- \*\*\*\* Contain shredded paper in a paper bag.

# GARBAGE COLLECTION

## WHAT YOU NEED TO KNOW



Bag all garbage, but DO NOT overfill the cart. Ensure the lid closes easily and completely so the bags don't get stuck.



Got extra garbage that won't fit in your cart? Purchase a tag from the City and add it to each additional bag (<20kg).

Tags are available for \$5 each and can be purchased at City Hall or any of the community centres.



Put tagged bags on top of cart or group them 1m from your cart.

### Accepted



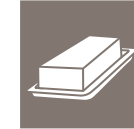
Diapers, facial tissue, hygiene products



Shoes, Textiles (clothing, reusable bags)\*\*\*



Flexible plastic (plastic bags, snack wrappers)\*



Oil, fats, waxed paper



Broken glassware & non-recyclable packaging



Fast food packaging

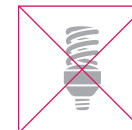
### Not Accepted



Yard & food scraps



Tree stumps, rocks, dirt, sod



Lights & fluorescents\*



Clean Styrofoam\*



TVs & electronics\*



Household batteries\*



Recyclable materials



Paint, used motor oil & filters\*



Construction & demolition waste (gypsum, concrete, lumber, asphalt)



Propane tanks, scrap metal, frying pans\*



Medications\*\*



Car Parts

#### NOTES

- \* Recycle at an alternate recycling depot.
- \*\* Can be returned to your local pharmacy.
- \*\*\* Consider donating this item before you throw it away.

# YARD & FOOD SCRAPS

## WHAT YOU NEED TO KNOW



Do not include plastic bags, even those labeled compostable or biodegradable. Only paper compost bags please.

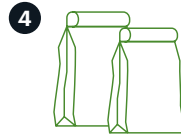


Food scraps can freeze and get stuck in your cart in winter! Line cart with newspaper to prevent freezing and ensure your cart empties properly.



Got extra yard trimmings? Fill your cart **first**, then group extra trimmings in paper bags (limit of **two** <20 kg) and place them 1m from your cart.

Visit [newwestcity.ca/organics](http://newwestcity.ca/organics) for more info.



Large quantities of yard waste can be disposed of at the United Boulevard Recycling and Waste Centre for free.

Proof of New Westminster residency required.

Payment required if personal vehicle displays business branding.

### ✓ Accepted



Meat & bones



Fruits & vegetables



Dairy products



Egg shells



Yard trimmings



Food soiled pizza boxes



Coffee grounds & filters, tea bags



Paper bags only



Newspaper to wrap scraps



Food soiled paper, paper plates, napkins



Solidified oil, fats, butter



Branches cut down to fit cart

### ✗ Not Accepted



Animal carcasses\*\*



Plastic & biodegradable cutlery



Pet waste, pet hair & cat litter



Waxed & cardboard boxes



Tin foil, waxed or parchment paper



Tree stumps, dirt & rocks, sod



Garbage



Liquid oils



Diapers, facial tissue, hygiene products



Styrofoam\*



Clothing\*



Plastic, compostable or biodegradable non-paper bags

#### NOTES

\* Recycle at an alternate recycling depot (or donate clothing if it's in good condition).

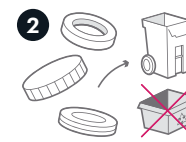
\*\* Contact New Westminster Animal Services.

# GLASS COLLECTION

## WHAT YOU NEED TO KNOW



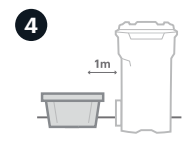
Remove lids and rinse glass jars and bottles before recycling. Labels do not need to be removed.



Recycle lids separately in the blue recycling cart. Do not put lids in the grey box.



Take your refundable glass bottles, such as wine and beer bottles, to a depot if you want your deposit back.



Align your grey box with the carts so they're clearly visible to collection drivers.

### ✓ Accepted



Jam, pickle, & sauce jars



Perfume bottles



Skin/haircare bottles



Coloured glass bottles (e.g. vinegar)

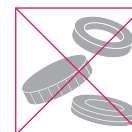


Wine & beer bottles\*



Soda & milk bottles\*\*

### ✗ Not Accepted



Bottle/jar lids\*\*



Window glass, picture frame glass & mirrors



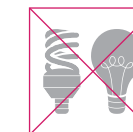
Drinking glasses



Broken glass



Ceramic/Pyrex dishes (tea cups)



Light bulbs\*\*\*

#### NOTES

\* To obtain refunds where applicable, return these to your local Return-It Depot.

\*\* Recycle in blue recycling cart.

\*\*\* Recycle at an alternate recycling depot.



# Cart and Collection Questions

## Carts not collected?

Collection takes place between 7am and 7pm. Leave carts out for 24 hours BEFORE contacting Engineering Operations. Your patience is appreciated during unexpected delays. To report a missed collection, please visit [newwestcity.ca/missedcollection](https://newwestcity.ca/missedcollection).



## Cart tagged?

Visit [newwestcity.ca/cartquestions](https://newwestcity.ca/cartquestions) for more information about why your cart was tagged.



## Special pickup needed?

For large items, such as furniture, appliances, or mattresses, please visit [newwestcity.ca/spu](https://newwestcity.ca/spu) for a quote. Restrictions may apply; payment must be received in advance of pickup.



## Cart not the right size?

Carts come in two sizes, 120L and 240L. To upsize or downsize your cart, or to request an additional cart, please visit [newwestcity.ca/cart-size](https://newwestcity.ca/cart-size). Restrictions and fees may apply.



## Cart damaged?

Cart repair or replacement requests can be made by visiting [newwestcity.ca/cart-repair](https://newwestcity.ca/cart-repair).



## Schedule confusion?

If you're not sure which cart to put out, or when your day for glass collection is, use **Recycle Coach** on the app or on our website at [newwestcity.ca/collectionschedule](https://newwestcity.ca/collectionschedule) to find out your address's exact collection schedule.



# Property Occupant Responsibilities

## Spring - Trimming and Pruning

Trim all shrubbery and plantings so the sidewalk and laneways are clear. Private trees should have 3 metres clearance above the pavement. Do not prune City trees; request tree service for these by calling **604-527-4567**.



## Summer - Watering Restrictions

Lawn and garden watering restrictions are in effect May 1 through October 15, subject to change depending on weather and water levels. Under Stage 1 restrictions, lawn watering is permitted one day a week in the early mornings (dates and times vary by address and watering method). Garden watering using a sprinkler can be done any morning. Visit [newwestcity.ca/lawnwatering](https://newwestcity.ca/lawnwatering) for more details and allowed dates and times.



## Fall - Fallen Leaves

Keep catch basins clear by disposing of fallen leaves and yard waste appropriately. Do not clear leaves onto the road. Report blocked drains to [engops@newwestcity.ca](mailto:engops@newwestcity.ca), and participate in our Adopt-A-Catch Basin program to help prevent localized flooding. Learn more at [newwestcity.ca/adopt-a-catch-basin](https://newwestcity.ca/adopt-a-catch-basin).



## Winter - Snow and Ice

Clear pathways, curb letdowns, and bus stops around your property of all ice and snow by 10am the day after a snowfall. Do not shovel snow into the road. Lend a helping hand to seniors or persons with limited mobility who may not be able to clear their property. Learn more at [newwestcity.ca/snowremoval](https://newwestcity.ca/snowremoval).

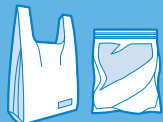


# Depot-Only Recyclables

Some items can be recycled, just not in our curbside collection program. These items must be returned to a recycling depot.

Consider donating good condition clothing, books, cookware, and electronics.

## Plastic Bags and Other Soft Flexible Plastics



## Textiles

clothing, shoes

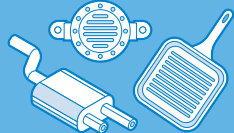


## Hard and Soft-Cover Books



## Scrap Metal

automotive parts, chains, pots, frying pans, hardware



## Electronics

cell phones, computers, small appliances, light strings



## Hazardous Materials

Hazardous material can be a serious concern for collection or processing staff. Many of these items may explode or burst when heated, compressed, or dropped.

Even small sparks can cause flammable and combustible material to catch fire or explode. Dispose of these materials properly at a recycling depot that accepts them and **DO NOT** put any materials that have risk of explosion or injury in with your packaging and paper recycling. Carts found to contain hazardous material will not be collected.

**Examples include: reusable propane canisters and disposable propane/butane cylinders, lithium batteries, lighter fluid containers, medical sharps, and flammable liquid and pesticide containers that are not completely empty.**

Please see the [Recycling Depot Locations](#) panel to the right for a complete list of where these items can be returned, or contact the [BC Recycling Hotline](#) at 1-800-667-4321 or [hotline@rcbc.ca](mailto:hotline@rcbc.ca).



# Free Recycling Depot Locations

## United Blvd Recycling & Waste Centre

995 UNITED BLVD, COQUITLAM

Will accept recyclables for free, such as beverage containers, books, textiles, electronics, metal, household hazardous waste, and yard trimmings. (For free greens disposal, you must arrive in a personal vehicle without business branding and provide proof of residency.) Will also accept mattresses and non-recyclable garbage for a fee.

## London Drugs

555 SIXTH ST (WESTMINSTER CENTRE MALL)

Accepts electronics, household batteries, lights, small appliances, packaging, soft plastic bags, and other flexible plastic packaging.

## Grocery Stores

VARIOUS LOCATIONS

Check your local grocery store for a list of acceptable items.

## Encorp Pacific Return-It Depots

### Queensborough Landing

UNIT A, 409 BOYNE ST

Accepts beverage containers, glass, batteries, cell phones, electronics, small appliances, packaging, lights, paper, paint, and household hazardous waste.

### New West Bottle Depot

916 8TH ST

Accepts beverage containers.

### Sapperton

UNIT 21, 79 BRAID ST

Accepts beverage containers, glass, electronics, packaging, and paper.

### Salvation Army

774 COLUMBIA ST

Accepts electronics, small appliances, and textiles.

### Edmonds

7791 KINGSWAY — NEW ADDRESS

Accepts beverage containers, glass, batteries, electronics, small appliances, lights, packaging, paper, and paint.



## CONTACT

### Engineering Operations

604-526-4691, 24hrs

Office Hours:

M-F, 7:30am-4pm

engops@newwestcity.ca

### City Hall

604-521-3711

Office Hours:

M-F, 8:30am-4:30pm

info@newwestcity.ca

### United Blvd Recycling & Waste Centre

995 United Blvd, Coquitlam

604-681-5600

metrovancover.org

search "united boulevard"

### Recycle BC

recyclebc.ca

### Encorp Return-It Depot

return-it.ca

## 2024 Public Works Week Art Contest Winner

Art by Grade 8 Student from Queensborough Middle School



Download the **Recycle Coach** app for collection reminders, notifications and a search item feature, **for free!**

**Recycle Coach** provides collection reminders and notifications specific to your address. There is also a search feature that can help you figure out what items can be recycled and what needs to go in a different cart or be taken to a depot. You can even take a picture of an item if you aren't sure what to search.



Search "**Recycle Coach**"

