Corporation of the City of
NEW WESTMINSTER

REPORT
Development Services

To:	Mayor Coté and Members of Council	**Date**:	4/24/2017
From:	Jackie Teed Acting Director of Development Services	**File**:	13.2525.20
		Item #:	178/2017

Subject: **Official Community Plan Review: Summary of Draft Official Community Plan Feedback and Discussion of Land Use Designation for Glenbrooke North**

RECOMMENDATION

THAT *Council direct staff to change the designation of the properties in Glenbrooke North on Eighth Avenue, First Street and Colborne Street from Residential – Infill Townhouse to Residential – Detached and Semi-Detached Housing.*

THAT *Council direct staff to change the designation of 337 and 339 Keary Street from Residential – Detached and Semi-Detached to Residential – Ground Oriented Infill Housing.*

EXECUTIVE SUMMARY

This report outlines the results of the most recent round of consultation for the OUR CITY 2041 process. The online survey and open houses held in February 2017 presented a full draft Official Community Plan (OCP), including the revised draft Land Use Designation Map. The revised map was created based on feedback from previous consultation and direction received from Council.

Generally, there is support for the OCP as a whole. Staff will use the detailed feedback received to revise the document. Throughout the three year process, consistent themes have been raised by the community. These themes, which were also heard during this recent round of consultation, are outlined in this report.

During this round of consultation, a number of comments were received regarding the Land Use Designation Map. The greatest amount of discussion was generated by the revised land use destinations in the Glenbrooke North neighbourhood. This report outlines the feedback received and requests direction from Council. This direction would be reflected in the final draft of the Land Use Designation Map, which would be included in the OCP. It is anticipated that final draft of the OCP will be presented to Council for their consideration in late June.

There was also significant feedback received regarding the area around the 22nd Street SkyTrain Station. This feedback will be summarized in a future Council report and is therefore not covered by this report.

PURPOSE

The purpose of this report is to summarize the feedback received during the recent OUR CITY 2041 community and stakeholder consultation. This report requests that Council provide direction based on the feedback received.

BACKGROUND

In January 2014, Council endorsed a general scope, work plan and budget for the Official Community Plan (OCP) review process. The purpose of the OCP is to provide a renewed vision for New Westminster to the year 2041 and the regulatory framework to guide future growth of the city. The first year of the process focused on conducting background research, including an Urban Development Forecast and an Ecological Inventory. During this year, the public process was also launched with community events to let people know about the OCP review and to gain community input on key ideas. The second year focused on exploring housing needs and opportunities and creating the draft OCP framework: the vision, goals, and policies. Through the Neighbourhood Visioning Process, this year also began the discussion about what new housing forms should be permitted in the city and where they should be located. This was the first step towards the creation of the Land Use Designation Map. This input was used to create three different land use scenarios that were the focus of Community Conversation on Housing, through which community members provided feedback about what they liked and did not like about each scenario.

The feedback from this consultation was used to create the first draft of the Land Use Designation Map, which was the focus of the Our Future City consultation events held in September and October 2016. A November 7, 2016 Council report summarized the findings of these events. At this meeting, Council provided direction that was incorporated into the revised draft Land Use Designation Map which was included in the first draft of the OCP. The first draft of the OCP was presented to Council on January 30, 2017. At this meeting, Council supported in principle the draft document for the basis of community consultation. The results of this consultation are the focus of this report.

PROCESS

Purpose of Community and Stakeholder Consultation

The purpose of the most recent consultation, held in February 2017, was to share the draft Official Community Plan with the community, so that they could see and provide comments on the draft document they helped to create. Feedback will be considered as the final revisions are made to the OCP, prior to it being presented to Council for their consideration in late June.

The consultation included:

- Two drop-in style public open houses titled "Your Plan for Our City."
- An online survey that was open from February 9 to March 6, 2017.
- Letters were sent to all stakeholders (e.g. TransLink, Metro Vancouver).

The open house material (see **Attachment 1**) was reviewed by the OUR CITY Advisory Group prior to the event, and revisions were made prior to public consultation based on their input. The material provided background on how the Land Use Designation Map was created, the original draft map, the revised draft map, and the differences between to the two. It also covered the vision, goals and policies included in the OCP, and the materials outlined the next steps in the OCP process. Material was also presented about infill housing. The feedback from the infill housing boards was presented to Council on March 27, 2017.

The raw notes from the open houses are included in **Attachment 3**. A copy of the survey and the feedback received is included in the **Attachment 4**. These notes do not include the feedback received regarding the area around the 22nd Street SkyTrain Station, which will be discussed in a future Council report.

Summary of Community Participation

Overall, the public consultation was considered to have been a success. Staff had the opportunity to present the draft Official Community Plan and discuss its contents and how it was created with a number of community members.

Approximately 300 people attended the open houses and 195 people provided feedback through the online survey, for a total of 495 people (although it is expected that people may have both attended the events and completed the survey).

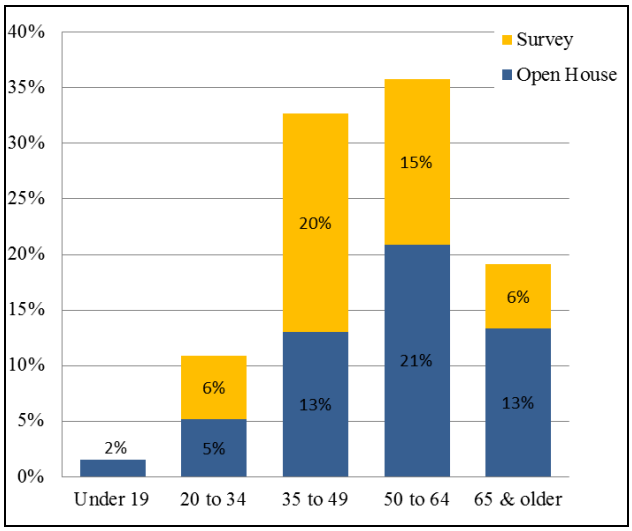
Event participants and survey respondents were asked to share information about themselves. Providing the information was voluntary and was not given by all participants, but the information collected did provide an idea of participant demographics. The results were

compared to data from the 2011 Census or National Household Survey. The key findings include:

- Young people (under 35), renters, and people living in the Brow of the Hill neighbourhood were generally under-represented.
- Older adults (between 50-64), home owners, and people living in Connaught Heights, Glenbrooke North, McBride Sapperton and West End, were generally over-represented.
- The majority of the participants (76%) have lived in New Westminster for more than nine years.
- The majority of participates were part of a household that was either a family with children (42%) or a couple (27%).

A more detailed summary of the open houses and survey, including how both were advertised and the demographics of participants and respondents, is included in **Attachment 2**.

Figures 1 & 2: Summary of Results - What is Your Age?



Summary of Results – Do You Rent or Own?

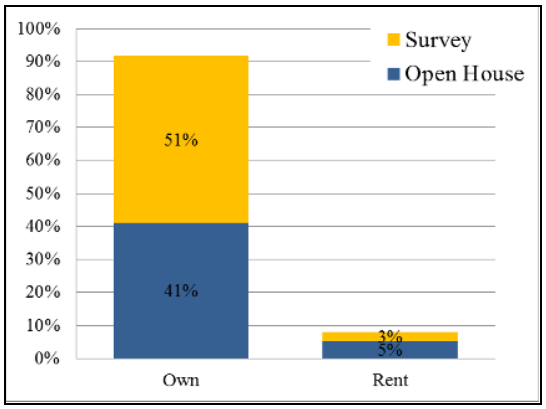
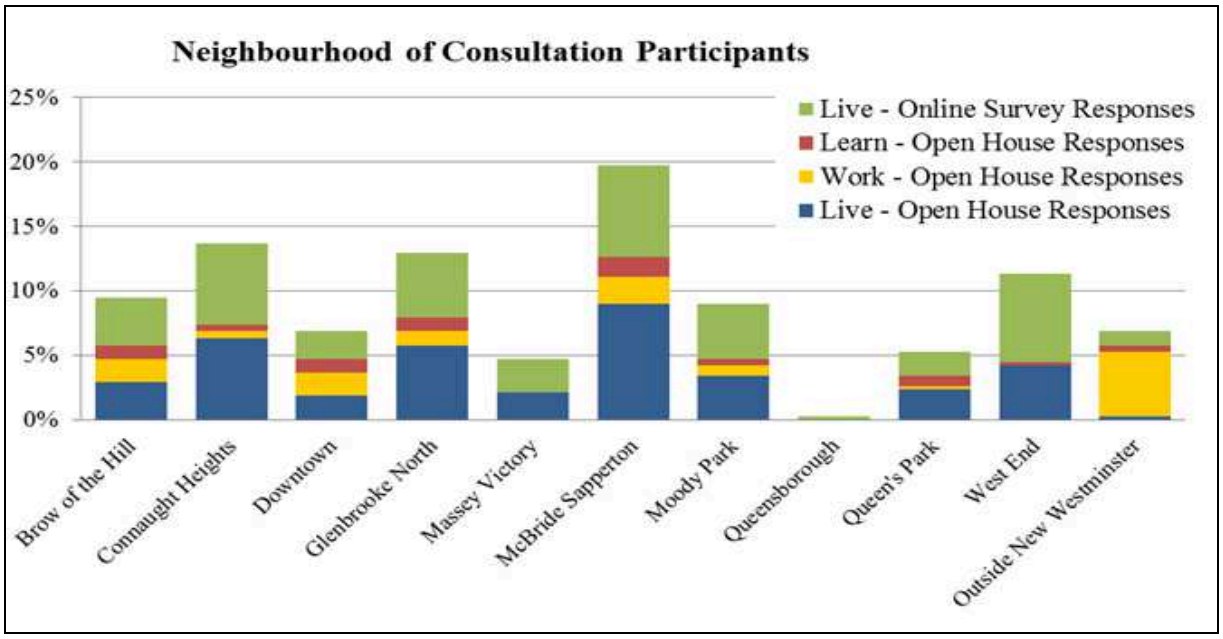


Figure 3: Summary of Results – What is Your Neighbourhood?



Email Feedback and Petition

A number of letters, emails and phone calls with additional feedback were received during the consultation process. The additional feedback received is included in **Attachment 5** and has been incorporated into the overall feedback received through the process. The petition received is also included in this attachment.

Stakeholder Consultation

In a January 19, 2014 Council report, staff outlined the requirements of the Local Government Act for early an ongoing consultation with agencies and organizations such as Metro Vancouver, TransLink, New Westminster Schools and neighbouring municipalities. Letters have been sent to the key stakeholders at the important milestones throughout the OCP review process, including when the first draft of the goals and policies were released, and when the first draft of the Land Use Destination Map was released.

Most recently, an update was sent in February 2017, to each of the organizations requesting feedback on the draft Official Community Plan. The letter offered to set up a meeting with organizations that wanted more information or wanted to have a more detailed discussion. The written feedback received from stakeholders to date is summarized below.

- *Metro Vancouver*: Staff complimented the draft OCP and suggested detailed refinements that could be made to clarify intent or to better align the OCP with Metro Vancouver 2040: Shaping Our Future (Metro 2040). The allocation of growth and

commitment to providing a broad range of housing forms and tenures in the OCP was also seen as well aligned with Metro 2040.

- *TransLink*: Acknowledges that growth allocation aligns with Metro 2040 and with TransLink's Regional Transportation Strategy. The City's commitment to more sustainable modes of transportation is also acknowledged. Feedback was also received regarding regional goods movement, which reiterated TransLink's statutory role.
- *City of Coquitlam*: Detailed feedback was received regarding the transportation policies and maps, and suggested improvements such as to how routes could be enhanced or better integrated with routes in Coquitlam. Feedback previously provided regarding the Sapperton Green development was also included as an attachment.
- *City of Surrey*: Detailed feedback was received including suggestions for how to strengthen or clarify specific policies and actions.
- *Port of Vancouver*: Feedback received expressed the importance of the city's existing truck routes for goods movement, supported the OCP direction to protect industrial land, and encouraged the City not to designate any properties owned by the Port.
- *Ministry of Transportation and Infrastructure*: Feedback received specifically spoke to the potential incompatibility of the City's objective to not provide additional capacity for general purpose traffic and with the desire to strengthening connections to regional destinations and neighbouring municipalities.

Another letter, offering to set up a meeting with organizations that want more information or want to have a more detailed discussion, will be sent at the time the new Official Community Plan is presented to Council, for their consideration in late June.

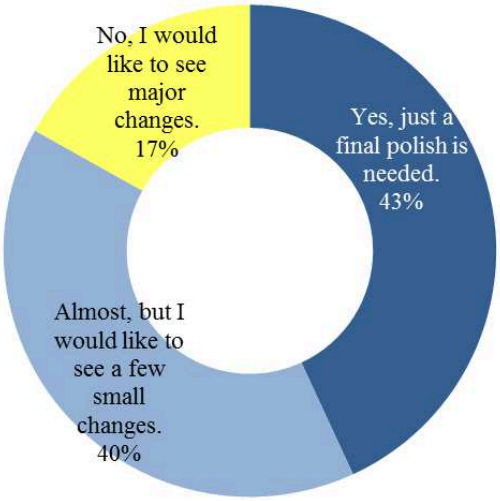
ANALYSIS

Overall Official Community Plan Feedback

The open houses and online survey results indicate an overall support for the draft OCP. Of the online survey responses, 43% of respondents said that only a final polish is needed. Another 40% of respondents said that only a few small changes were needed.

The majority of the feedback continued to focus on the Land Use Designations, which is discussed in more detail below. A significant amount of feedback was received about the area around the 22nd Street SkyTrain Station and the Infill Housing Design Guidelines. The feedback regarding infill housing was presented to Council on March 27, 2017. Feedback regarding the area around the SkyTrain station will be presented in a future report.

Figure 4: Do You Support the Draft Official Community Plan (160 online survey responses)



Feedback Themes

The same themes continued to emerge through this recent round of consultation, as have been emerging throughout the OCP process. These themes include:

- *Growth*: As shown in Figure 5 below, some people (31%) felt that the Land Use Designation Map proposed the right amount of growth. Many people felt even more needs to be accommodated (21% small increase, 29% more growth should be accommodated). Feedback indicated that people felt that more growth should be accommodated along major transit corridors in particular. Some people felt that less growth should be accommodated (29%).
- *More Housing Choice*: As shown in Figure 6 below, some residents continue to express their interest in seeing even more opportunities for housing choice (21% small increase, 30% needs more choice). Many people expressed the importance of improved housing choice including more family friendly and affordable housing throughout the city, and including these housing options on non-arterial roads. Others wanted the City to move forward with creating implementation strategies for small lot duplexes and small lot subdivisions.
- *Transition Between Uses*: Some residents were concerned about the transition between uses, such as between the Residential – Multiple Unit and the Residential – Ground Oriented Housing designations.
- *Traffic and Parking*: Many residents were concerned about the impact future growth will have on traffic and the availability of parking.
- *Schools*: Many people wanted to see the Land Use Designation Map reflect planning for new schools. Through the OCP process, staff has provided information to New Westminster Schools about long term planning, including identification of growth areas, so that this information can inform their planning for future schools. The City

would identify future school locations on the Land Use Designation Map at the request of New Westminster Schools.

- *Park Space and Infrastructure*: Some residents were concerned with the ability for the city's park space and infrastructure to keep pace with anticipated growth.
- *Implementation*: Some expressed that the key to success would be implementation, including getting the details right.
- *Character Homes*: Some people wanted more to be done to protect and celebrate character homes throughout the city.

Figure 5: Does the Draft Map Meet the Objective of Accommodating Growth
(203 open house and online survey responses)

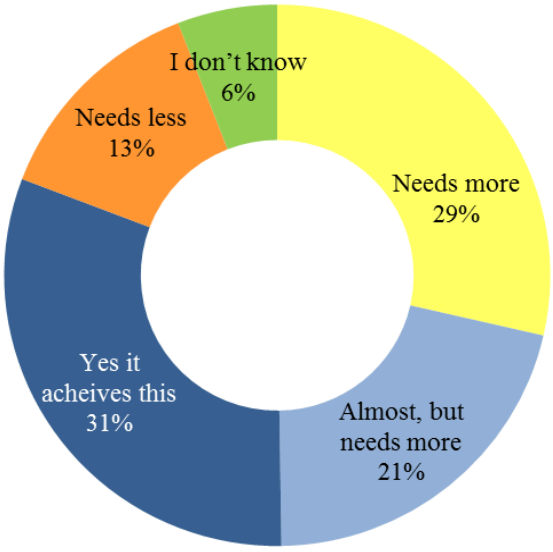
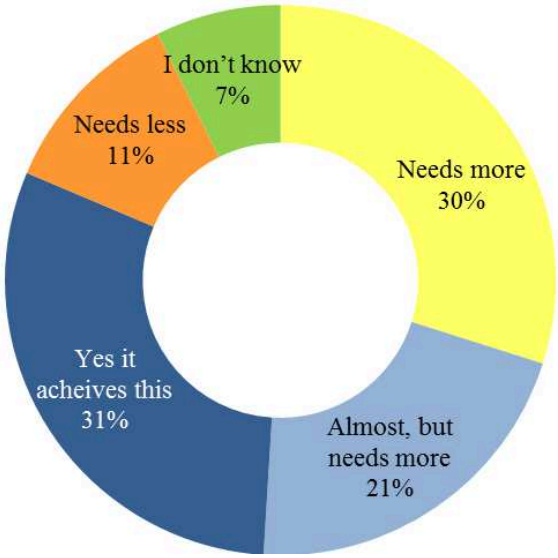


Figure 6: Does the Draft Map Meet the Objective of Increasing Housing Choice
(204 open house and online survey responses)



Specific Land Use Changes Requested

- Residential – Infill Townhouse designation: Feedback was received regarding the desire to have specific properties designated Residential – Infill Townhouse. In all cases, the properties are designated Residential – Ground Oriented Housing on the revised draft Land Use Designation Map. Since this designation allows townhouses and rowhouses, no further changes are recommended.
- 300 Block of Keary Street – Feedback was received that additional properties should be designated Residential – Ground Oriented Housing, to create a more consistent line for the transition between surrounding uses and between the Ground Oriented Housing and Detached and Semi-Detached Designation. After discussion with owners, staff recommends changing the designation of the two properties identified below in Figure 7.

Figure 7: Proposed Land Use Designation Change on Keary Street

Glenbrooke North Land Use Feedback

A significant amount of feedback was received regarding the change in land use designations proposed for the neighbourhood. Two main changes were made to the land uses in this neighbourhood between the original draft Land Use Designation Map and the revised draft Land Use Designation Map.

1. Fifth Street

The land use designation on the west side of Fifth Street was changed to Residential – Detached and Semi-Detached from Residential – Infill Townhouse. This change was in response to extensive feedback received from the owners of these properties.

The feedback received during the most recent round of consultation indicates that the property owners of the west side of Fifth Street were supportive of the change. Some residents of other areas of the city were disappointed to see the change, mostly due to the desire to see more housing choice.

2. Eighth Avenue, First Street and Colborne Street

The land use designation for a portion of Eighth Avenue, First Street and Colborne Street was changed to Residential – Infill Townhouses from Residential – Detached and Semi-Detached Housing, as shown in Figures 7 and 8. This change was made in response to feedback received during past rounds of consultation, including the Our Future City workshops. These workshops gathered detailed feedback on refinements the community wanted made to the original draft Land Use Designation Map. Feedback at these events indicated a preference to see more infill housing permitted in this area of Glenbrooke North.

Figure 7: *Original* Draft Land Use Designation Map (August 29, 2016)

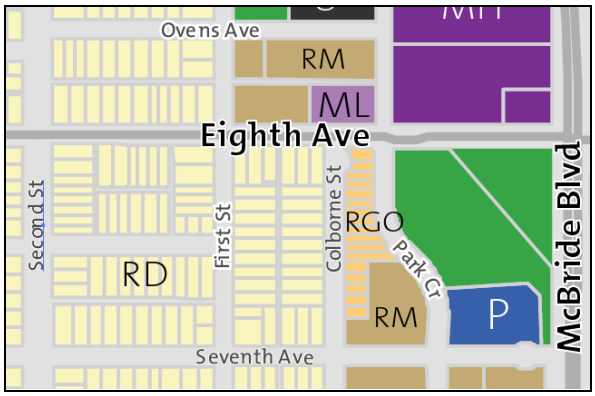


Figure 8: *Revised* Draft Land Use Designation Map (January 30, 2017)

Legend: RT = Residential – Infill Townhouse, RGO = Residential Ground Oriented Housing, RD = Residential – Detached and Semi-Detached

To ensure that feedback on the proposed changes was received from residents during the recent round of consultation, a letter was sent to each of the property owners and occupants of these properties informing them that a change had been proposed, how they could find out more information, the dates and times of the open houses, and contact information for staff if they had questions or wanted to provide direct feedback.

The feedback received through the open houses, online survey, phone calls, emails, and from the residents' association indicated that the majority of property owners and neighbouring residents were not supportive of the change. The themes that emerged from their feedback included:

- Many residents did not support the proposed change since it would take away the opportunity to build a laneway or carriage house.
- Many residents felt that the designation proposed was too much change.
- Some residents were concerned that the change to the land use designation was too late in the process and that the change was being made with limited community awareness and input.
- Some residents were concerned about the potential impact allowing townhouses and rowhouses would have on traffic and parking, especially with the existing issues created by having two schools in the area.
- Some residents questioned the rationale for the change and thought it might be in response to the change of designation on Fifth Street.

Given the level of interest in a change to the proposed land use designation, staff was invited to attend the Glenbrooke North Residents' Association meeting held on March 30, 2017. The discussion at this meeting echoed a lot of the same comments heard through the open houses

and online survey. The feedback regarding the preferred way to move forward focused on two options, described below:

A. Changing the designation to Residential – Ground Oriented Housing

The residents that supported this option felt that the Ground Oriented Housing land use designation would allow for more housing choice in the neighbourhood, while still allowing property owners to build a laneway or carriage house, since laneway/carriage houses would be a permitted use in the Residential – Ground Oriented Infill Housing and not the Residential – Infill Townhouse designation. Supporters of this option also thought it would maintain the character of the neighbourhood. Other residents liked the flexibility of the Residential – Ground Oriented Housing designation, including the ability to redevelop their property in the way that works best for them in the future, and without being required to consolidate with a neighbouring property.

The Glenbrooke North Residents' Association passed a resolution to support this change. The vote was supported by all but two residents who indicated that they preferred the Residential – Detached and Semi-Detached Housing designation. However, some people who stated they voted in favour of this resolution have since indicated via email and phone that they would prefer the Residential – Detached and Semi-Detached Housing designation.

This approach would support the OCP goal of providing more housing choice, particularly near community amenities and services.

B. Changing the land use designation to Residential – Detached and Semi-Detached Housing

The residents that preferred the Detached and Semi-Detached Housing option felt that this would be the best approach due to the concerns stated above, or because they wanted to maintain the current neighbourhood character. A number of people preferred the Detached and Semi-Detached designation over the Infill Townhouse and the Ground Oriented Housing designations, because it would mean that townhouses and rowhouses would not be permitted.

A petition was received in support of this option, which is included in **Attachment 5**. A total of 55 signatures, representing 71% of the affected properties, were collected that expressed their opposition to the proposed change. The petition expressed the desire to retain the current Residential Single Detached Dwelling District (RS-1) zoning.

This approach would be in keeping with the feedback from the majority of owners of the subject properties based on the petition received. Although the City has received other letters from affected property owners that support the Residential – Ground Oriented Housing option.

NEXT STEPS

Based on the direction received from Council, staff would make final revisions to the Official Community Plan, including the Land Use Designations Map.

The vision, goals, policies and overall text, would also be revised to incorporate feedback received during the recent consultation. However, not all feedback would result in a change to the OCP for reasons such as:

- Some changes suggested are beyond the jurisdiction of the City.
- Although some people may support making a change to an area, others may have supported keeping it the same, or making a different change.
- The need for the OCP to achieve the two overarching housing goals: increasing housing choice and accommodating growth.
- Some feedback will be captured by other City projects which are already underway, or in the work plan, that can include a greater level of detail than what is appropriate for an OCP.
- Some feedback will be passed on to appropriate staff members in other departments so that it can be taken into account in other ongoing work plans.
- Some direction suggested is already captured but in a different section of the OCP.

An overall polish of the document would also be undertaken.

The final steps of the OCP process include:

- Presentation of the revised OCP and the draft adoption bylaw to the Advisory Planning Commission (June).
- Presentation of the adoption bylaw, including revised OCP, to Council for First and Second Reading (late June).
- Referral of bylaw to Metro Vancouver (Summer).
- Public Hearing (September).
- Adoption of the OCP (September).

INTERDEPARTMENTAL LIAISON

The OCP is being developed as a coordinated interdepartmental process, focused on creating a single, commonly-held vision that is supported by the community and understood by all potential audiences. Interdepartmental teams are involved with research and analysis, and will continue to be invited to contribute their insights and feedback.

OPTIONS

The following options are presented for Council's consideration:

1. That Council direct staff to change the designation of the properties in Glenbrooke North on Eighth Avenue, First Street and Colborne Street from Residential – Infill Townhouse to Residential – Detached and Semi-Detached Housing.

2. That Council direct staff to change the designation of the properties in Glenbrooke North on Eighth Avenue, First Street and Colborne Street from Residential – Infill Townhouse to Residential – Ground Oriented Housing.

3. That Council direct staff to change the designation of 337 and 339 Keary Street from Residential – Detached and Semi-Detached to Residential – Ground Oriented Infill Housing.

4. That Council provide staff with alternative direction.

Staff recommends Option 1 and 3.

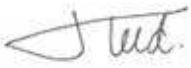
ATTACHMENTS

Attachment 1: Open House Material
Attachment 2: Summary of Consultation
Attachment 3: Raw Notes from Your Plan for OUR CITY Open Houses
Attachment 4: Online Survey and Feedback Received
Attachment 5: Email Feedback and Petition

This report has been prepared by
Lynn Roxburgh, Senior Planner

This report was reviewed by:
John Stark, Acting Manager of Planning

Approved for Presentation to Council



Jackie Teed
Acting Director of Development Services

Lisa Spitale
Chief Administrative Officer

Corporation of the City of
NEW WESTMINSTER

Attachment **1**

Open House Material

OPEN HOUSE MATERIAL

The draft updated Open House Material can be found in hard copy at the Legislative Services Department or online through the following hyperlinks:

Event Handout
https://www.newwestcity.ca/database/files/library/OCP_Introduction_Handout_2017.pdf

Welcome Boards
https://www.newwestcity.ca/database/files/library/Welcome_Boards.pdf

Stop One: Tell Us A Bit About Yourself
https://www.newwestcity.ca/database/files/library/Stop_One_Tell_Us_About_Yourself__.pdf

Stop Two: How We Got Here
https://www.newwestcity.ca/database/files/library/Stop_Two_How_We_Got_Here.pdf

Land Use Designation Boards
https://www.newwestcity.ca/database/files/library/Land_Use_Designation_Boards.pdf

Stop Three: Revised Future Land Use Map
https://www.newwestcity.ca/database/files/library/Stop_Three_Revised_Future_Land_Use_Map_REV.pdf

Stop Four: The Rest of the Plan
https://www.newwestcity.ca/database/files/library/Stop_Four_The_Rest_of_the_Plan.pdf

Stop Five: Infill Housing Update
https://www.newwestcity.ca/database/files/library/Stop_Five_Infill_Housing_Update.pdf

Stop Six: Next Steps
https://www.newwestcity.ca/database/files/library/Stop_Six_Next_Steps.pdf

Last Questions Board
https://www.newwestcity.ca/database/files/library/Last_Questions_Board.pdf

Corporation of the City of
NEW WESTMINSTER

Attachment **2**

Summary of Community Consultation

SUMMARY OF COMMUNITY CONSULTATION

Purpose of Community Consultation

The purpose of the most recent consultation was to share the draft Official Community Plan with the community, so that they can see the final product that they helped create. Feedback was also gathered that will be considered as the final revisions are made to the OCP, prior to it being presented to Council for their consideration.

The open house materials are included in **Attachment 1.**The feedback received from the open houses is included in **Attachment 3**. A copy of the survey, and the feedback receive, is included in **Attachment 4. Attachment 5** includes email feedback and a copy of the petition received.

Your Plan for Our City Open Houses

Two open houses were held:

- Saturday February 25, 12pm-3pm at Century House
- Tuesday February 28, 5pm-8pm at the New Westminster Public Library

The presentation boards covered materials including:

- Tell Us a Bit About Yourself Boards: demographics questions, including participants are, neighbourhood, housing tenure and household type
- How We Got Here Boards: a review of previous consultation activities and how they helped create the revised draft Land Use Designation Map.
- Revised Draft Land Use Designation Map and Land Use Designations Boards: the map and explanations of what the colours on the map mean.
- The Rest of the Plan Boards: the draft vision, goals, and policies.
- Infill Housing Update Boards: a summary of the key criteria from the draft Infill Housing Design Guidelines document, and the next steps required for implementation.

Staff members were also available to discuss each of the areas. Full copies of the draft OCP and all of the past consultation material were available for review.

Participants were able to provide feedback by writing on post-it notes stuck to the boards and on feedback forms.

Online Survey

Community members also had the option to provide feedback through an online survey about the draft OCP. The six-question survey contained one question specifically on the 22nd

Street Station area proposed land use designations. The survey was posted from February 14, 2017 to March 5, 2017.

Advertising

The open houses and online survey were advertised

- Ads in the Record
- Online ads on the Record website
- Notices in City Pages
- Ads on City billboards
- Posters displayed at City Hall
- Posts on the City Facebook page and Twitter account
- Updates posted on the City website under "What's Happening" and on the project page www.newwestcity.ca/ourcity
- Email invitations sent to the OUR CITY mailing list
- Email invitations sent to members of the City Committees and Residents' Associations
- Addressed letters were sent to all property owners where a new land use designation was proposed that would allow higher density housing forms then the designation proposed during the previous round of consultation

Summary of Participation

Approximately 300 people attended the open houses and 195 people provided feedback through the online survey, for a total of 495 people (although it is expected that people may have both attended the events and completed the survey).

Event participants and survey respondents were asked to share information about themselves. Providing the information was voluntary and was not given by all participants, but the information collected did give an idea of participant demographics. When possible, the results were compared to data from the 2011 Census or National Household Survey. The results of this analysis are included in the table below. The key findings include:

- Young people (under 35), and renters and people living in the Brow of the Hill neighbourhood were generally under-represented
- Middle age people (between 51-65), home owners and people living in Connaught Heights, Glenbrooke North, McBride Sapperton and West End, were generally over represented.
- The majority of the people (77%) that attended have lived in New Westminster for 10 or more years.
- The majority of the people that attended were part of a household that was either a family with kids (42%) or a couple (27%).

Table A: Summary of Results: What is Your Age?

AGE	Percent of **February 25 (Century House)** Respondents	Percent of **February 28 (Library)** Respondents	Percent of **Online Survey** Respondents	Percent of **TOTAL** Respondents	Percent of Residents **(2011 Census)**	Difference
19 and below	2%	4%	0%	2%	18%	-16%
20-34	9%	10%	6%	11%	24%	-13%
35-49	24%	25%	20%	33%	25%	8%
50-64	36%	43%	15%	36%	21%	15%
65 and above	29%	17%	6%	19%	13%	6%

Table B: Summary of Results: Are You a Renter or an Owner?

	Percent of **February 25 (Century House)** Respondents	Percent of **February 28 (Library)** Respondents	Percent of **Online Survey** Respondents	Percent of **TOTAL** Respondents	Percent of Residents **(2011 NHS)**	Difference
Own	93%	97%	95%	95%	56%	39%
Rent	7%	3%	5%	5%	44%	-39%

Table C: Summary of Results: Where Do You Live?

	Percent of **February 25 (Century House)** Respondents	Percent of **February 28 (Library)** Respondents	Percent of **Online Survey** Respondents	Percent of **TOTAL** Respondents	Percent of Residents **(2011 Census)**	Difference
Brow of the Hill	8%	7%	9%	8%	23%	-15%
Connaught Heights	19%	14%	16%	16%	3%	13%
Downtown	1%	10%	5%	5%	17%	-12%
Glenbrooke North	21%	7%	13%	14%	6%	8%
Massey Victory Heights	5%	7%	7%	6%	5%	1%
McBride Sapperton	22%	26%	18%	21%	16%	5%
Moody Park	6%	14%	11%	10%	8%	2%
Queen's Park	6%	7%	5%	5%	11%	-4%
Queensborough	0%	0%	1%	0%	4%	-6%
West End	13%	9%	17%	14%	7%	7%

Table D: Summary of Results: How Long Have You Lived in New Westminster

AGE	Percent of **February 25 (Century House)** Respondents	Percent of **February 28 (Library)** Respondents	Percent of **TOTAL** Respondents
Less than one year	1%	2%	1%
1-4 years	10%	17%	13%
5-10 years	9%	10%	9%
Over 10 years	80%	72%	77%
I don't live in New West	0%	0%	0%

Table E: Summary of Results: Describe Your Household

HOUSEHOLD	Percent of **February 25 (Century House)** Respondents	Percent of **February 28 (Library)** Respondents	Percent of **TOTAL** Respondents
Single Person	14%	18%	13%
Couple	24%	53%	27%
Roommates	0%	0%	0%
Family with Kids	41%	73%	42%
Retired Couple	8%	13%	8%
Retired Single Person	8%	13%	8%
Other?	4%	3%	3%

Table F: Summary of Results: How did you hear about this event?

ADVERTISING	Percent of **February 25 (Century House)** Respondents	Percent of **February 28 (Library)** Respondents	Percent of **TOTAL** Respondents
OUR CITY email	34%	22%	30%
Print newspaper	37%	47%	40%
Online newspaper	5%	2%	4%
Facebook	4%	2%	3%
Twitter	5%	3%	4%
Word of mouth	9%	9%	9%
Other	7%	16%	10%

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Attachment **3**
Raw Notes from
Your Plan for OUR CITY Open Houses

The raw notes from the open houses can be found in hard copy at the Legislative Services Department or online at:

https://www.newwestcity.ca/database/files/library/Attachment_3_Open_House_Feedback_Redacted_24_April_2017_Council_Report.pdf

These notes do not include the feedback received regarding the area around the 22nd Street SkyTrain Station which will be discussed in a future Council report.

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Attachment 4
Online Survey and Feedback Received

A copy of the survey and the raw notes received can be found in hard copy at the Legislative Services Department or online at:

https://www.newwestcity.ca/database/files/library/Attachment_4_Online_Survey_Feedback_Redacted_24_April_2017_Council_Report.pdf

These notes do not include the feedback received regarding the area around the 22nd Street SkyTrain Station which will be discussed in a future Council report.

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Attachment **5**
Email Feedback and Petition

The feedback received through emails and the petition received can be found in hard copy at the Legislative Services Department or online at:

https://www.newwestcity.ca/database/files/library/Attachment_5_Email_Feedback_and_Petition_Redacted_24_April_2017_Council_Report.pdf

These emails and petition do not include those received regarding the area around the 22nd Street SkyTrain Station which will be discussed in a future Council report.