

DEPARTMENT:	HR & IT Services	STATUS:	Full Time
NO. OF POSITIONS:	One	UNION:	Exempt
HOURS OF WORK:	37.5 hours per week	SALARY:	Competitive total compensation package

Reporting to the Director of Human Resources and Information Technology Services, the Senior Manager, Information Technology Services will be a key influencer and innovator who will work collaboratively with the City's management team to provide strategic leadership and direction in information technology for the City of New Westminster. You will deliver exceptional service quality for residents and staff in alignment with the City's strategic priorities, and plan technology services to meet the City's current and emerging operational business needs. You will provide leadership and guidance to the IT Services team, while directing the planning and implementation of major enterprise IT projects, the provision and management of technology infrastructure and business systems, corporate data and analytics, cyber security, and business continuity.

The incumbent will identify technology initiatives and opportunities, while ensuring successful on-time, on-budget project delivery. You will develop and implement IT-related corporate policies to City staff, establish key performance indicators and benchmarks, as well as monitor and maintain consistency and quality of City programs and services.

MINIMUM QUALIFICATIONS:

- Technical requirements for this position would be acquired through a university degree in computer science or a related discipline, and considerable varied experience in the IT field
- A minimum of 8 to 10 years of experience leading significant initiatives and complex, multiple technology projects, ideally in a public sector environment, including direct senior managerial experience that includes program, financial, budget administration, and key performance indicator strategies

PREFERRED QUALIFICATIONS:

- Municipal or other public sector experience in the IT field
- PMP and/or ITIL certification is an asset

JOB REQUIREMENTS:

- Knowledge of the concepts, practices and current industry trends in the IT industry.
- Knowledge of municipal strategies, functions and programs, policies, procedures and legislation.
- Planning and coordination skills to develop IT strategies and to lead major IT projects and initiatives.
- Strong oral and written communication skills to research, prepare, present reports, correspondence, and presentations to Council, management, and staff, while providing advice and guidance on IT issues and related solutions.
- Problem-solving and decision-making skills to adopt long-term system architecture, database platform, network infrastructure, telecommunications, business applications, GIS and cloud computing, etc.
- Experience assessing technology needs in a large, multi-site facility, developing and directing the implementation of personal computer services, LAN/WAN, Intranet/Internet and associated programs and services.
- A business oriented strategic leader with a corporate perspective, who is results oriented, and delivers superior client services.
- Ability to assess departmental operations for effectiveness and efficiencies which include maintenance, operational projects, security risks, liaising and collaborating with other departments and City staff.
- Ability to maintain stakeholder relations, create inter-departmental communications, while representing the department in meetings, and on task forces which involves IT Services' support and collaborate with department heads.
- Strong leadership skills to manage, coach, mentor, and navigate through conflict resolution with reporting IT staff, within a unionized environment, and supporting staff professional development.
- Strong interpersonal skills to establish and maintain trust-based working relationships with Council, management, and staff.
- Ability to demonstrate initiative, adaptability, confidentiality, and sound judgement.
- Strong work ethic, integrity, and accountability.

Apply by sending your **cover letter and resume in one document** quoting the competition number, by April 1, 2022 to the Human Resources Department, City of New Westminster, 511 Royal Avenue, New Westminster, BC, V3L 1H9, e-mail to hr@newwestcity.ca using the following format in the subject line: **LAST NAME First Name #22-48**

To support a workforce that reflects the diversity of our community; women, Indigenous Peoples, racialized individuals, persons of diverse sexual orientation, gender identity or expression (LGBTQ2S+), persons with disabilities, and others who may contribute to diversity of our workforce, are encouraged to express their interest.

New Westminster is on the unceded and unsundered land of the Hala'emeylem-speaking peoples. It is acknowledged by the City that colonialism has made invisible their histories and connections to the land. We are learning and building relationships with the people whose lands we are on.

*We thank all applicants for their interest and advise that only those selected for an interview will be contacted.
This position is only open to those legally entitled to work in Canada.*