



DEPARTMENT:	HR & IT Services	STATUS:	Full Time
NO. OF POSITIONS:	One	UNION:	Exempt
HOURS OF WORK:	37.5 hours per week	SALARY:	Competitive total compensation package

As the CIO/Senior Manager, Information Technology, you will be a key influencer and innovator who will work collaboratively with the City's senior management team to provide strategic leadership and direction in information technology for the City of New Westminster.

Reporting to the Director of Human Resources & Information Technology, you will:

- Plan for technology services to meet the City's current and emerging operational business needs
- Identify technology initiatives and opportunities, while ensuring successful on-time, on-budget project delivery
- Provide leadership and guidance to the IT Services team, while directing the planning and implementation of major enterprise IT projects, the provision and management of technology infrastructure and business systems, corporate data and analytics, cyber security, and business continuity
- Enable your team to deliver exceptional service for residents and staff in alignment with the City's strategic priorities
- Develop and implement IT-related corporate policies to City staff, and establish key performance indicators and benchmarks
- Monitor and maintain consistency and quality of City programs and services

What you have:

- Bachelors degree in Computer Science or a related discipline, and considerable varied experience in the IT field
- Sound administrative and supervisory experience at a senior level, or an equivalent combination of education and experience.
- Extensive experience in a large enterprise at a Director or CIO level with experience leading significant initiatives and complex, multiple technology projects
- Experience in program, financial, budget administration, and key performance indicator strategies
- Experience working within a constrained IT budget to provide maximum value for the organization
- Knowledge of current concepts, practices and industry trends in the IT industry, and a driven aptitude to maintain currency in the field
- Exceptional communication skills to research, prepare, present reports, correspondence, and presentations to Council, management, staff, and the public, while providing advice and guidance on IT issues and related solutions
- Strong leadership skills to manage, coach, mentor, and navigate through conflict resolution with reporting IT staff, within a unionized environment, and support staff professional development
- Ability to build and maintain relationships within and between departments
- Ability to provide a clear vision leading to a successful strategic plan to multiple divisions of an IT department
- Proven ability to plan IT strategies, functions and programs, policies, and procedures within legislated requirements
- Demonstrated ability to plan and coordinate the development of IT strategies and to lead major IT projects and initiatives
- A corporate perspective, are results oriented, and delivers superior client services as a business oriented strategic leader
- Established ability to assess departmental operations for effectiveness and efficiencies which include maintenance, operational projects, security risks
- Proven ability create and maintain inter-departmental communications, while representing the department in meetings, and on task forces which involves IT Services' support and collaboration with department heads
- It would be a bonus if you have:
 - IT Director/CIO level of experience at a municipality or other public sector
 - PMP and/or ITIL certification

What we offer:

- Work-life balance – 37.5 hour work weeks, vacation, secondary leave, and an optional compressed day off program
- Health and wellness – extended health, dental, life insurance benefits, paid sick leave benefits, plus other wellness-focused programs and benefits
- Retirement benefits – including municipal pension plan
- Career development – ongoing learning, leadership development, and education development program

Apply by sending your **cover letter and resume in one document** quoting the competition number, to the Human Resources Department, City of New Westminster, 511 Royal Avenue, New Westminster, BC, V3L 1H9, e-mail to hr@newwestcity.ca using the following format in the subject line: **LAST NAME First Name #22-137**. This competition will be open until filled.

To support a workforce that reflects the diversity of our community; women, Indigenous Peoples, racialized individuals, persons of diverse sexual orientation, gender identity or expression (LGBTQ2S+), persons with disabilities, and others who may contribute to diversity of our workforce, are encouraged to express their interest.

New Westminster is on the unceded and unsundered land of the Halq'eméylem-speaking peoples. It is acknowledged by the City that colonialism has made invisible their histories and connections to the land. We are learning and building relationships with the people whose lands we are on.

*We thank all applicants for their interest and advise that only those selected for an interview will be contacted.
This position is only open to those legally entitled to work in Canada.*