DEPARTMENT:	IT	**STATUS:**	Full-time
NO. OF POSITIONS:	One	**UNION:**	CUPE, Local 387
HOURS OF WORK:	35 hours per week	**SALARY:**	$81,778 – $96,625 annually (2021 rates) plus comprehensive benefits package

The City of New Westminster has earned a proud reputation for civic leadership, service delivery and outstanding employee relations. We offer our employees great work-life balance; competitive salaries and benefit plans (including pension); education and training opportunities; and challenging and rewarding work.

As a central hub in the Metro Vancouver area, the City of New Westminster delivers a broad spectrum of urban services to over 70,000 residents. It is a city rich in history with a viable and thriving economy, a population representative of the diversity of the region, and is staffed by talented and dedicated employees who work together to achieve its strategic vision.

Is technology something you are passionate about? Do you embrace challenges and variety and thrive on making a difference?

As a Network Administrator, you will play a critical role in serving as a technical expert for the City's corporate networks and computing systems. Reporting to the Manager, Client & Technical Services, your key responsibilities include:

- Monitoring the performance, optimization and operations of the City's corporate networks and computing systems
- Performing systems and network administration duties
- Installing, configuring and maintaining servers, network equipment, storage and Cloud services.
- Monitoring and improving network and system security
- Troubleshooting network and system hardware, software, and related problems
- Providing advice and assistance to users and departmental staff on technical matters

The ideal candidate will have considerable knowledge and hands-on working experience, with the following technologies:

- Microsoft (Server, Exchange, Teams, GPOs, RDS, DNS, AD, Azure, M365)
- Endpoint Management (SCCM, Appsense, Blackberry UEM, enterprise anti-malware)
- Backups (Cohesity, Azure ASR)
- VMware (ESX, vCenter)
- Enterprise Storage (Pure Storage, clustered environment)
- Remote Access (F5 Big-IP, Direct Access, RDS)
- Network Switching/Routing (Extreme/Avaya), Firewalls (Palo Alto), WiFi (Meraki)
- Audio/Visual (common video conferencing equipment)
- Telephone (Avaya IP Office)

If you have the following characteristics and qualifications, we want to hear from you!

- You have a positive, energetic "can-do" approach to your work
- You have graduated with a degree in computer sciences or related discipline at an institute of technology or community college with specific courses related to network and communications systems technology, plus considerable related experience including network management experience, or an equivalent combination of training and experience
- You have thorough knowledge of problem definition and solution techniques and a systematic approach to troubleshooting network and systems issues
- Your inquisitive nature fosters your ability to investigate and resolve operating system and network hardware and related component problems
- You have the ability to establish and maintain effective working relationships with a variety of internal and external contacts and to employ exemplary service excellence principles
- You have the ability to work in a team-oriented, collaborative environment, including sharing information, cross training and cooperation
- You have the ability to design or revise network and communications architecture and to develop, code, test, and maintain a variety of command procedures and programs related to the work
- You have the ability to prepare and maintain a variety of records, statistics, and documentation related to the work, and to research and prepare recommendations regarding the acquisition and installation of a wide variety of information related technologies
- You have the ability to prioritize workload and to maintain systems technology availability and growth synchronization with the City's overall technology requirements and strategy
- You are capable of lifting equipment up to 30lbs
- You are able to work at non-standard hours to perform network/systems maintenance and to respond to network emergency support as required

Apply by sending your **cover letter and resume in one document** quoting the competition number, **by October 26, 2022** to the Human Resources Department, City of New Westminster, 511 Royal Avenue, New Westminster, BC, V3L 1H9, e-mail to hr@newwestcity.ca using the following format in the subject line: **LAST NAME First Name #22-172.**