

IMPORTANT INFORMATION. Please have this translated.

此乃重要资讯，请找人帮您翻译。

此乃重要資訊，請找人幫您翻譯。

MAHALAGA ANG IMPORMASYONG ITO. Mangyaring ipasalin ito.

IL S'AGIT DE RENSEIGNEMENTS IMPORTANTS. Veuillez les faire traduire.

중요한 내용이므로 영어를 아는 분에게 읽어달라고 하시기 바랍니다.

ਇਹ ਜ਼ਰੂਰੀ ਜਾਣਕਾਰੀ ਹੈ। ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਦਾ ਅਨੁਵਾਦ ਕਰੋ।

ACESTE INFORMAȚII SUNT IMPORTANTE. Vă rugăm să solicitați o traducere.

ДААННЫЙ ДОКУМЕНТ СОДЕРЖИТ ВАЖНУЮ ИНФОРМАЦИЮ. Просьба обеспечить его перевод.

ESTA INFORMACIÓN ES IMPORTANTE. Pida que alguien se la traduzca.

The below table is to present a summary of program information for **Newcomer Supports** in one single place. While we will continue to ensure the correctness of the information, please contact Emily Huang at ehuang@newwestcity.ca should you find any inaccuracies.

Please refer to the [Newcomers Guide to New Westminster](#) for resources that focus on what you need to know for the first three months of your arrival in the City.

Please refer to the [Food Resources and Survival Guide](#) for resources that focus on free food hampers and meals, health, government, and shelter services.

Ctrl +Clicking on the Agency and Program names highlighted in **blue** will take you to the appropriate online resource. If the Program is in **black**, please call or email the agency for more information.

English Language Learning		
Agency	Program	Additional Info
Century House	English Conversation Class: Online conversation class for those who wish to enrich their English. There is no space for young children.	Phone: 604-519-1066 Email: info@centuryhouseassociation.com
Douglas College	Academic College English (ACE) program: For permanent residents and refugee students to improve their ability to participate in university-level English courses.	Email: ella@douglascollege.ca Free courses, however, there is a small administration. This program does not offer beginner courses in English.
Immigrant Services Society of BC (ISS of BC) New Westminster Public Library	English Conversation Circles: The library is partnering with Immigrant Services of BC to bring back in-person Conversation Circle programs. One-time registration for either the Friday or Saturday sessions. Open to all adults (no VISA or status restrictions)	Fridays 1:00-3:00pm (Sep 16-Dec 10) or Saturdays 10:30am-12:30pm (Sep 17-Dec11) Register here
The Multi-lingual Orientation Service Association for Immigrants (MOSAIC)	MOSAIC Engage: Provide affordable English classes, English testing, and diversity & inclusion workshops for a clients.	Email: english@mosaicbc.org
	Language Instruction for Newcomers to Canada (LINC): For PR and refugees, this is a free settlement English program that teaches English for daily life.	Phone: 604-298-8201 (Burnaby) Email: linc@mosaicbc.org
New Westminster Public Library	English Language Learning Material (print, audio and visual): <ul style="list-style-type: none"> IELTS, TOEFL preparation Focus on Pronunciation, Grammar, Reading, Writing Referrals to English Language training opportunities 	Main Branch 716 6th Ave, New Westminster Phone: 604-527-4660 Email: AskUs@nwpl.ca Queensborough Branch 920 Ewen Ave, New Westminster Phone: 604-636-4450 Email: AskUs@nwpl.ca
Pacific Immigrant Resources Society	Community English Class for Immigrant and Refugee Women: For newcomer women with various English levels (beginner to pre-intermediate). <ul style="list-style-type: none"> English for everyday conversation Children's program at the same time Outreach support Take home food hamper Bus tickets provided 	Phone: 778-608-4285 Email: zali@pirs.bc.ca Sep 26-Dec 14, 2022 Mondays & Wednesdays 9:30am - 11:30am Location: Holy Trinity Community Hall Gym & Downstairs Room 514 Carnarvon St, New Westminster Pre-registration required
	Moving Forward: This program is for immigrant women who are ready to start exploring their options through continuing education, networking, and volunteering opportunities while practicing English conversation skills.	Phone: 778-608-4285 Email: zali@pirs.bc.ca Pre-registration required
United Chinese Community Enrichment Services Society (SUCCESS)	Conversation Circle Classes: Online conversation Circle classes at SUCCESS Burnaby/New Westminster region.	Phone: 604-430-1899 Email: isjpburnaby@success.bc.ca <ul style="list-style-type: none"> Senior 55+: Fri & Sat 8:30am-10:30am Senior 55+: Fri & Sat 11am-1pm Adult: Tues & Fri 12:30pm-2:30pm The classes are offered virtually at the moment

FAMILY PROGRAMS

Agency	Program	Additional Info
Lower Mainland Purpose Society	Pitter Patter Circle Time: For babies and toddlers from 0-3yrs old. Parents/caregivers and their children have an opportunity to meet new friends and participate on child focused activities.	Phone: 778-727-0786 Email: elizabeth.cottam@purposesociety.org Mondays 10:00am-11:30am
	Family Circle: Families with 3-6 yrs olds. Parents/caregivers and their children have an opportunity to meet new friends and participate on child focused activities.	Phone: 778-727-0786 Email: elizabeth.cottam@purposesociety.org Thursdays 10:00am-11:30 am
	Physical Literacy, Art, Nature & Science (PLANS): For 2-6yrs. Early childhood exploration in a natural setting. Encourage children to connect with nature by using sight, smell, sound and touch while exploring the ecosystem that surrounds them	Phone: 778-727-0786 Email: elizabeth.cottam@purposesociety.org Accepting registrations for fall 2022: Sept 20- Nov 8, 2022 (Wednesday mornings)
	Building Community and Connections through Anti-racism: Meet your neighbour and learn about lived experiences through arts, crafts and culture.	Phone: 778-727-0786 Email: elizabeth.cottam@purposesociety.org Accepting registrations for fall 2022: October 19- November 30, 2022 (Wednesdays) Location: New Westminster Welcome Centre, 820 6th St, New Westminster
The Multi-lingual Orientation Service Association for Immigrants (MOSAIC)	Settlement Workers in New Westminster Schools: This program is in partnership with New Westminster schools and provides settlement services for immigrants, refugees, and other eligible clients to meet their immediate settlement or on going needs after their arrival in Canada. We provide: <ul style="list-style-type: none"> culturally sensitive services to families and their children information and conduct orientation workshops referrals, service linking to community resources support to ensure the successful integration by assisting in school registration, school orientation parent/teacher interviews assistance in facilitating communication between newcomers school support in filling out government and provincial forms 	Phone: 604-517-6309 Email: swis@hq.mosaicbc.org https://www.centuryhouseassociation.com/activity/english-conversation-ecp/ Monday-Friday 9:00am - 5:00pm Registration required
New Westminster Public Library	Children's Programs: <ul style="list-style-type: none"> Story times for babies and those entering pre-school A variety of programs for kids and teens 	Main Branch 716 6th Ave, New Westminster Phone: 604-527-4660 Email: AskUs@nwpl.ca Queensborough Branch 920 Ewen Ave, New Westminster Phone: 604-636-4450 Email: AskUs@nwpl.ca
Family Services of Greater Vancouver	Creative Explorations: Children (18 months-6 years old) explore their creativity through arts and crafts, songs and stories with their caregivers' participation.	Phone: 604-368-2154 Email: ceds-nw@fsgv.ca Location: Olivet Church, 613 Queens Ave, New Westminster Date: Monday Sept 19-Oct 31 (6 sessions) Time: 9:30 AM-12PM (bus tickets are available if needed)
	Parents Connect: For parents of children 0-6 years old. Meet and connect with other parents and participate in guided discussions.	Phone: 604-368-2154 Email: ceds-nw@fsgv.ca Location: Olivet Church, 613 Queens Ave, New Westminster Date: Fri Sept 16 - Oct 28 (6 sessions) Time: 9:30am - 12pm (bus tickets and childminding are available if needed)
	Single Moms Group: Support group for single parents raising children ages 0-6. Learn about community resources and connect with other moms about the ups and downs of solo parenting.	Phone: 604-368-2154 Email: ceds-nw@fsgv.ca Location: Olivet Church, 613 Queens Ave, New Westminster Date: Wed Sept 21-Oct 26 (6 sessions) Time: 4:30 pm - 6:30 pm (bus tickets and childminding are available if needed)
	Let's Cook Together: Parents learn food skills and how to cook healthy recipes on a budget while their children (0-6 years old) play. A great opportunity to meet others in the community.	Phone: 604-368-2154 Email: ceds-nw@fsgv.ca Location: École Qayqayt Elementary, 85 Merivale St, New Westminster Date: Wed Sept 21 - Dec 7 (12 sessions) Time: 9:15AM- 11:45AM (bus tickets and childminding are available if needed)
	Raising Exceptional Children: Support group for parents with neuro-diverse children. Connect with other parents to share the challenges and joys of parenting exceptional children and learn about community resources.	Phone: 604-368-2154 Email: ceds-nw@fsgv.ca Location: Zoom Date: The last Saturday of the month Time: 10:00am
Family Place	Family Drop In: For parents/caregivers and their children from 0 – 6 years old. Join in play and learning programs in a care-giver participation setting. Connect with other parents and talk with staff.	Phone: 604-520-3666 Location: Qayqayt Neighbourhood Learning Centre (85 Merivale Street) <ul style="list-style-type: none"> Monday: Drop-in 9:30am-12:30pm Tuesday: Drop-in 9:30am-11:30pm Thursday: Drop-in 9:30am-12:30pm Pre-registration NOT required.

	Baby Rhythm & Rhyme: For parents/caregivers and babies. Join in song, rhythm and movement led by our staff.	Phone: 604-520-3666 Location: Qayqayt Neighbourhood Learning Centre (85 Merivale St) • Wednesday: 1:00pm-2:00pm Pre-registration NOT required.
	Family Drop In: For parents/caregivers and their children from 0 – 6 years old. Join in arts-based play and learning programs with lots of room to move, in a care-giver participation setting. Connect with other parents and talk with staff.	Phone: 604-520-3666 Location: Massey Theatre Gym (735-8th Ave) • Monday: Drop-in 9:30am-12:30pm • Tuesday: Drop-in 9:30am-11:30pm • Wednesday: Drop-in 9:30am-12:30pm • Thursday: Drop-in 9:30am-12:30pm • Friday – Drop-in 9:30am-12:30pm Pre-registration NOT required.
	Family Drop In: For parents/caregivers and their children from 0 – 6 years old. Join in play and learning programs in a care-giver participation setting. Connect with other parents and talk with staff. Check out all the vendors at the Farmer's Market.	Location: Farmer's Market @ Tipperary Park (beside City Hall) • Thursdays: Drop-in 3:00pm-6:00pm Pre-registration NOT required.

YOUTH PROGRAMS		
Agency	Program	Additional Info
Immigrant Services Society of BC (ISS of BC)	Youth Connections: Come and join for a fun weekly peer support group in person.	Phone: 604-655-1291 Email: aybahar.qarqeen@issbc.org
New West Youth	Youth Drop-ins: Hang out with youth your age! Our youth workers create opportunities for structured fun, competitions and prizes, or you can create your own fun! Each day has a different theme.	Phone: 604-515-3801 Drop-in fee is \$1.00 or sign up for the New West Youth Membership Pass for \$20 (valid for 12 months)

GENERAL SERVICES		
Agency	Program	Additional Info
New Westminster Public Library	Library Cards: Free library cards that include internet only access, online/remote only eCards, as well as regular borrowing cards for children, adults and seniors. Library staff are able to sign people up for cards remotely.	Main Branch 716 6th Ave, New Westminster Phone: 604-527-4660 Email: AskUs@nwpl.ca Queensborough Branch 920 Ewen Ave, New Westminster Phone: 604-636-4450 Email: AskUs@nwpl.ca
United Chinese Community Enrichment Services Society (SUCCESS) New Westminster Public Library	Citizenship Prep Classes: The library has partnered with SUCCESS to offer a 6 part Citizenship preparation program. Registration required.	Thursdays 6:30pm-8:00pm Oct 6-Nov 10 Register here . Location: New West Public Library Auditorium (716 6th Ave, New Westminster)

INFORMATION SERVICES		
Agency	Program	Additional Info
New Westminster Public Library	Technology Assistance: <ul style="list-style-type: none"> Staff on the iConnect floor can assist customers with accessing housing, employment, and citizenship applications (most of which are online) Staff are also able to provide some basic hands on assistance on filling out and troubleshooting forms. Library membership is not required. 	Main Branch 716 6th Ave, New Westminster Phone: 604-527-4660 Email: AskUs@nwpl.ca Queensborough Branch 920 Ewen Ave, New Westminster Phone: 604-636-4450 Email: AskUs@nwpl.ca
WINS Local Immigration Partnership	Information, resources and community connections.	Phone: 778-918-9239 Email: janet.goosney@purposesociety.org

DIGITAL RESOURCES		
Agency	Program	Additional Info
New Westminster Public Library Family Place New West	Electronic Resources: Free access to online resources with library card, such as: <ul style="list-style-type: none"> BC school curriculum English language learning, including IELTS preparation course English books for children Online training and courses Devices and items for loan: Chromebooks (portable laptops) Toy Library: Toys are free to borrow, and are circulated out of the New Westminster Library Main Branch's Children's department.	Main Branch 716 6th Ave, New Westminster Phone: 604-527-4660 Email: AskUs@nwpl.ca Queensborough Branch 920 Ewen Ave, New Westminster Phone: 604-636-4450 Email: AskUs@nwpl.ca

EMPLOYMENT SERVICES		
Agency	Program	Additional Info
WorkBC Centre	Employment Services: <ul style="list-style-type: none"> Individualized employment services and support to help you get a job Provides free resources & tools, such as computer workstations, internet access, photocopiers, telephone etc... 	Phone: 604-522-9701 Email: info-newwestminster@workbc.ca
The Multi-lingual Orientation Service Association for Immigrants (MOSAIC)	Refugee Employment Support Services (RESS): Helps refugees with their job search by providing individualized employment counselling and job development support.	Email: gvalentin@mosaicbc.org
	Workplace Connections Mentoring Program: For skilled immigrants looking to move their careers to Canada. We introduce immigrants to local professionals who volunteer to help orient them to the Canadian workplace. Volunteers share tips for job seeking, network building and long-term success within in their field.	Email: smihalic@mosaicbc.org
	WorkXP Internship Program: A paid internship program for immigrant professionals. Designed to help bridge the gap between international education and Canadian work experience, this program connects internationally educated and experienced professionals to Canadian employers.	Email: egarcia@mosaicbc.org

HOUSING SERVICES		
Agency	Program	Additional Info
The Multi-lingual Orientation Service Association for Immigrants (MOSAIC)	For housing services, please connect with the agency.	Phone: 604-254-9626 Email: info@mosaicbc.org
Immigrant Services Society of BC (ISS of BC)		Phone: 604-522-5902 Email: settlement@issbc.org
United Chinese Community Enrichment Services Society (SUCCESS)		Phone: 604-430-1899 Email: isipburnaby@success.bc.ca
Holy Eucharist Church		Phone: 604-522-7711 Email: cathedral.nwe@gmail.com