

## **SENIORS ADVISORY COMMITTEE**

**November 14, 2013 at 2:00 p.m.  
Committee Room No. 2  
City Hall**

### **MINUTES**

#### **MEMBERS PRESENT:**

Councillor Bill Harper	- Chair
Helen Bodner	- BC Seniors Services Society Representative
Jacqueline Buchanan	- Community Member
Calvin Donnelly	- Sapperton Old Age Pensioners
Giuliana Graves	- Community Member
Sylvester Helmink	- Queensborough 50+ Social Club Representative
Alana McIntyre	- Community Member
Annette Oakes	- Century House Association Representative
Brian Pybus	- Community Member
Patricia Smith	- Community Member

#### **MEMBERS REGRETS:**

*Vacancy* - *Fraser Health Authority*

#### **STAFF PRESENT:**

Lesley Cole	- Manager, Seniors & Youth Services
John Stark	- Senior Social Planner
Tristan Johnson	- Planning Analyst
Lauren Blake	- Committee Clerk

The meeting was called to order at 2:01 p.m.

#### **1.0 ADDITIONS TO AGENDA**

No additions.

#### **2.0 ADOPTION OF MINUTES**

##### **2.1 Adoption of the Minutes of October 10, 2013**

#### **MOVED and SECONDED**

*THAT the minutes of the Seniors Advisory Committee meeting held on October 10, 2013 be received and adopted.*

**CARRIED.**

## **3.0 PRESENTATIONS**

### **3.1 Dementia-Friendly Communities Workplan – John Stark & Tristan Johnson**

Mr. John Stark, Senior Social Planner, and Mr. Tristan Johnson, Planning Analyst, provided a presentation regarding the Dementia-Friendly Communities Work Plan. The work plan arose from a motion that was passed at the October 7, 2013 Regular Council meeting. Mr. Stark reviewed the eight points to the work plan, and noted that the committee will be updated regularly on the development of this item and that a report will be brought to Council.

During the presentation, Mr. Stark reported the following:

- The Dementia-Friendly Community Working Group that is to be established will have representatives from the Seniors Advisory Committee, the Seniors Planning and Action Network, individuals living with dementia, as well as their family members and caregivers. Ideally, the group will meet five or six times a year, although Mr. Stark noted that this may be a challenge due to the busy schedules of those who will be involved.
- The Dementia-Friendly Community Profile will be created with assistance from Fraser Health and is intended to help the City prepare for the future, namely the ageing population and accompanying increase in individuals with dementia.
- A report will be prepared within the next year documenting the work that has been done with regards to this initiative.

Discussion ensued and the following was noted:

- The CityPage should be used to educate the community on dementia. Pamphlets should be provided at civic centres such as the Canada Games Pool and Century House to help families recognize symptoms of dementia and aid in having family members diagnosed.
- It was suggested that the City work with the Record and the NewsLeader newspapers to include articles regarding dementia and Alzheimer's.
- There may be potential challenges in obtaining individuals with dementia who will be willing to participate in focus groups, as many individuals with dementia are uncomfortable being identified as such.
- Individuals such as Jim Mann, Alzheimer's Society of BC spokesperson, who presented at the October 10<sup>th</sup> Seniors Advisory Committee meeting, help to dispel misconceptions regarding dementia through speaking publicly about their condition.
- The Alzheimer's Society is effective at raising awareness and offers many programs for individuals with Alzheimer's and their caregivers.

## 4.0 UNFINISHED BUSINESS

### 4.1 Compass Card – John Stark

Sarah Chung and Matt Hume, Access Transit TransLink, provided an overview of the new Compass Card program. The following information was reported:

- Compass Cards will be specific to the Metro Vancouver area. Individuals travelling outside of the Metro Vancouver area will have to show their passes to use TransLink services in other areas.
- Cards may be purchased at vending machines, current fair dealers, London Drugs, online or by phoning TransLink customer service. However, current fair dealers will sell pre-loaded cards.
- Cards may be reloaded online, by phone, at London Drugs or Compass machines located at SkyTrain stations.
- Customers will pay a \$6.00 deposit fee that will allow their card to go into a negative value.
- Tickets purchased on a bus will only be transferrable to another bus. Tickets purchased at a Compass vending machine will be transferable to all TransLink services.
- There will be a stored value discount up to fourteen percent, depending on the number of zones and whether the card will be used by an adult or concession. Monthly prices will remain the same.
- Organizations may purchase tickets in bulk. The tickets expire after three months; however, they may be brought into TransLink and replaced before they expire. The presenters reiterated that Compass Cards will not expire.
- There will be fair dealers at ferries and airports to provide tourists an opportunity to purchase either a Compass Card or single use tickets.
- Receipts for monthly passes can be e-mailed or sent to an individual at no charge for income tax purposes.
- TransLink will have extra staff on hand to aid the public with the program during the transition period.

### 4.2 Fraser Health Participation at Community Events – Lesley Cole

Ms. Lesley Cole, Manager, Senior and Youth Services, provided an update regarding the participation of Fraser Health employees at community events. Ms. Cole advised that a letter should be sent to Fraser Health to provide a greater understanding of the importance of Fraser Health participation at community events. Furthermore, it was noted that there have been few Fraser Health representatives attending advisory committee meetings.

#### **MOVED and SECONDED**

*THAT a letter be sent to Fraser Health encouraging their participation on community committees and at community events during non-traditional work hours.*

**CARRIED.**

All members of the committee present voted in favour of the motion.

#### **4.3 Telus Paper Billing Charge – John Stark**

Councillor Bill Harper read the letter that was sent to Telus in response to the recommendation that was passed at the November 4, 2013 Regular Council meeting regarding a two-dollar charge for paper billing. It was noted that in response to other companies who charge for the same service, additional letters should be sent to the other companies as well.

### **5.0 NEW BUSINESS**

### **6.0 REPORTS AND INFORMATION**

#### **6.1 Seniors Planning and Action Network Update – Lesley Cole**

The next meeting will be Wednesday, November 27, 2013. Ms. Cole advised that an update will be provided following that meeting.

#### **6.2 Seniors Festival De-Briefing**

The Committee discussed a debriefing that occurred regarding the Seniors Festival, specifically with respect to the location of the festival. It was suggested that the Committee consider hosting the location at the Royal City Centre Mall to provide more exposure. However, it was noted that the Royal City Centre denied use of the mall for the festival. Furthermore, the logistics of the mall would not allow for the desired level of interactivity. It was noted that the Anvil Centre will be completed next year, and other locations will also be considered.

### **7.0 CORRESPONDENCE**

#### **7.1 Compass Card and Fare Products**

#### **7.2 Rogers Starts Charging for Paper Bills**

#### **7.3 Telus Joins Other Mobile Providers with Paper Bill Fee**

#### **7.4 Council recommendation – November 4<sup>th</sup>, 2013 Regular Council meeting**

The correspondence was acknowledged.

### **8.0 NEXT MEETING**

**Next meeting December 12, 2013 in Committee Room No. 2**

**9.0 ADJOURNMENT**

The meeting was adjourned at 3:00 p.m.

Certified correct,

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**COUNCILLOR BILL HARPER  
CHAIR**

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**LAUREN BLAKE  
COMMITTEE CLERK**