

# CRISES RESPONSE PILOT PROJECT

## DID YOU KNOW?

During the last Point-in-Time homeless count in 2023, there were 203 people without housing in New Westminster.



## DID YOU KNOW?

Almost a third of those without housing in New Westminster are Indigenous.



## DID YOU KNOW?

Many of those without housing in New Westminster have long-standing ties to the city.



# CRISES RESPONSE PILOT PROJECT



New Westminster's Crises Response Pilot Project addresses three overlapping themes currently present in every BC community.

**HOMELESSNESS**

**MENTAL HEALTH**

**SUBSTANCE USE**

## WHO WE ARE

This pilot is made up of three groups of City staff:

### CRT Outreach Team

This team addresses community requests for support. The team includes non-clinical outreach support workers able to support and/or respond to the needs of community members directly or indirectly impacted by homelessness. Supports include making referrals to provincial, faith-based and/or non-profit partners in the community.

### Operations Support Team

This team is made up almost exclusively of existing City staff, including engineering operations and Bylaw officers. This team provides assistance as needed with responses related to proactive and reactive outreach.

### Policy and Advocacy Team

This team will lobby senior levels of government for additional funding, resources and supports, needed to sustainably address the needs and issues associated with the three crises.

## HOW TO REACH US

Monday to Friday  
8:30am to 4:30pm

 **604-636-4343**

 **outreach@  
newwestcity.ca**

 **[newwestcity.ca/crises-  
response-project](http://newwestcity.ca/crises-response-project)**

We are able to respond to calls on public/City property. If the call does not fall under our jurisdiction, we will do our best to connect you with services able to assist.



Scan the QR code to learn more or visit:  
[newwestcity.ca/crises-response-project](http://newwestcity.ca/crises-response-project)