New Westminster

THE CRISES RESPONSE PILOT PROJECT



The Crises Response Pilot Project is meant to address homelessness, mental health, and substance use. The goal of this pilot is to advance proactive, resilient and strategic organizational approaches that can be used long-term.

LEARN MORE

newwestcity.ca/crises-response-project

RESOURCES AND CONTACTS



Community Liaison Officers (CLOs)

Call CLOs if you see a tent or similar structure in the community



Crises Response Outreach Team

CRT Outreach connects people living outside to various resources, such as food and shelter



Biohazard Removal Program

For eligible Downtown New Westminster businesses, or to report biohazardous waste on public or City property

CRPP: One Number to Call

This number will connect you to:

- Community Liaison Officers (CLOs)
- Crises Response Team (Outreach)
- The Biohazard Removal Program

604-527-4502

New West Police (non-emergency)

To report a crime that has already been committed (e.g., suspect is gone, no active threat to people)

604-525-5411

CRCL (formerly PACT)

For those 13+ experiencing a mental health and/or substance-related crisis.

778-727-3909 (call or text)

SeeClickFix

For maintenance issues related to City property. Download the app on your phone or visit:

seeclickfix.com

Dial 9-1-1 when

- When there is an immediate threat to someone's life
- There is an active crime in progress
- You see open burning

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